Tech to Make You More Efficient:

Leveraging mainstream AI tools in your organization or practice

MSBA Legal Summit – Ocean City, June 2025

Russ Bloomquist Dave Pantzer Lee Sampson

Maryland Legal Aid Maryland Legal
Services Corp

Maryland State
Law Library

life hack:

Wear extra fingers so photo / video evidence will be inadmissible as it will appear to be Al generated.





Quick Poll

What is the most highly significant case to come out of the Maryland Supreme Court in the past couple of years?

Extra points if the topic is a little abstruse or wonky, and if there was a dissent.

30 seconds...

From last year...



Heygen translation





This presentation – the big picture

- 1. Introductions
- 2. First, a few commercial off-the-shelf tools that you can get started with right away.
 - A. ChatGPT Team Workspace (Dave)
 - B. Notebook LM (Lee)
 - C. Others (All)
- 3. Then, bigger AI and automation projects underway in Maryland.
 - A. mlaGPT (Russ)
 - B. Downloadable tools (Russ)
 - C. Offline options (Lee)
- 4. Finally, discussion of AI Use Policies and security, and Q/A. (All)

Audience Poll – how much do you use AI?



Question 2: Do you currently pay to use AI tools?

Commercial Off-the-Shelf Tools

- Overview of user-friendly tools legal nonprofits can adopt immediately:
- ChatGPT Team Workspace
- Notebook LM
- Microsoft Copilot
- - Zoom
- Everlaw for nonprofits



ChatGPT *Team Workspace* – What it is

- High end general chatbot
- Build your own specialized chatbots with specific instructions and data/knowledge files
- Share chatbots within your team (or more broadly)
- Does not use workspace data to train its models

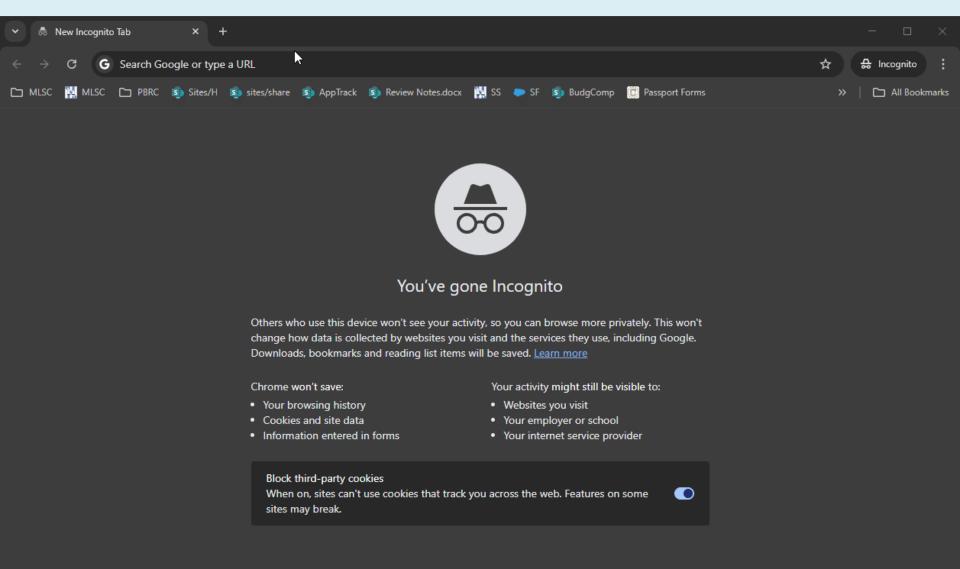
ChatGPT *Team Workspace* – Use Cases and Examples

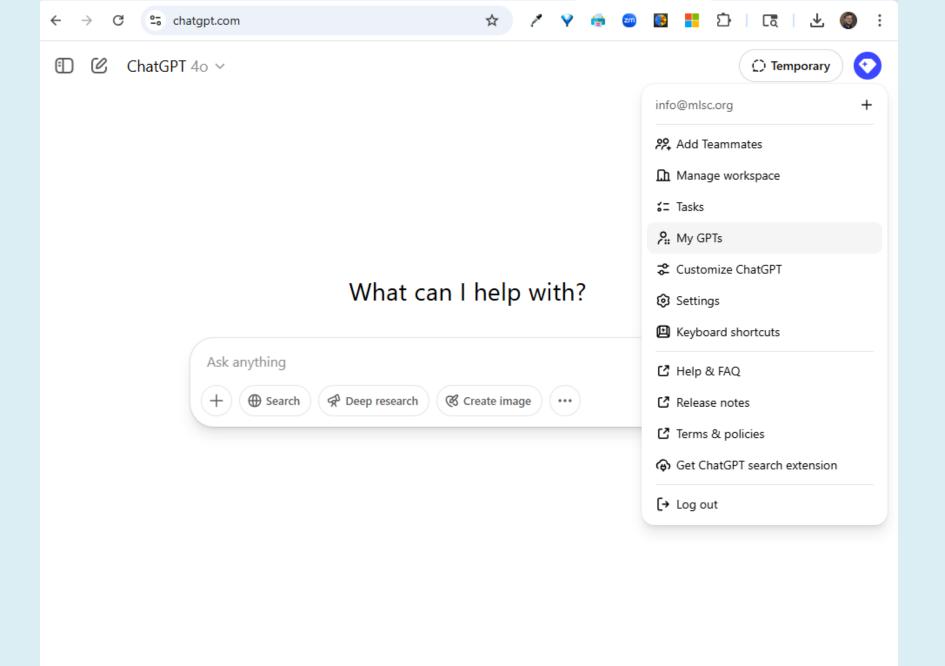
1. Internal knowledge base

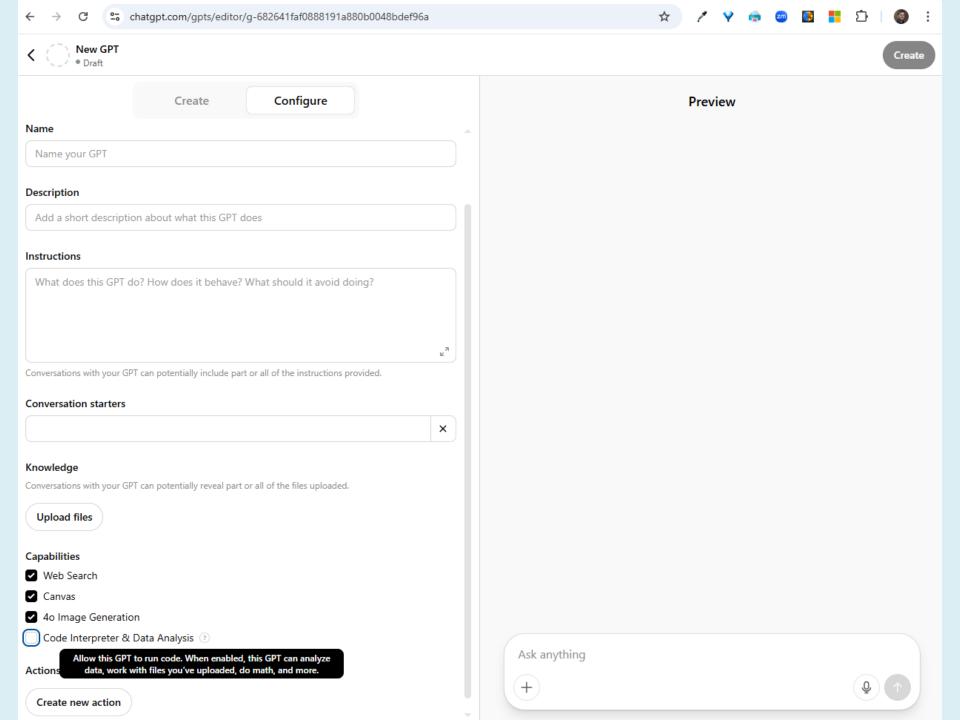
Upload resources (e.g., directories, policies, laws, guidance documents, etc.) and when you get a tricky question, ask it!

ChatGPT *Team Workspace* – Setting it up

1. Visit chat.openai.com







ChatGPT *Team Workspace* – Use Cases and Examples

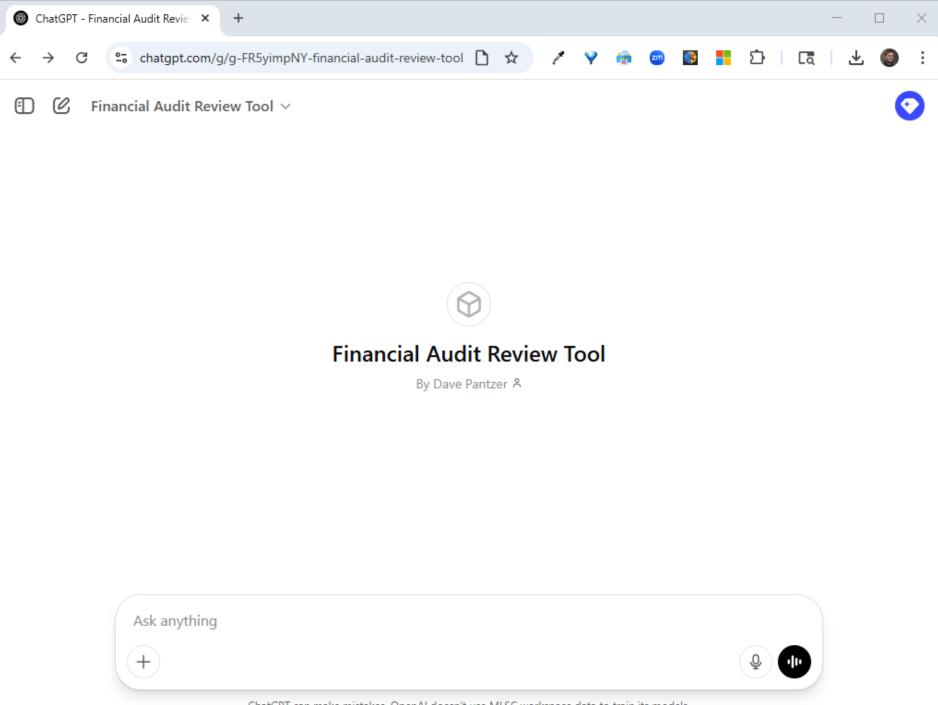
2. Speedy or repeated analysis of formatted documents for specific question

Example: A chatbot to review organizational financial audits.

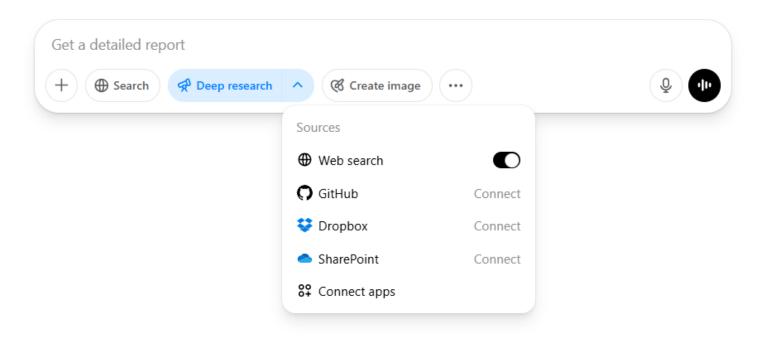
I will upload a PDF of a financial audit for a nonprofit. Please review each page of the audit and then provide a summary of information that I need to be aware of. Focus on any red flags or risks.

After doing this, please separately indicate, for the present year and the prior year, the following tests, placing them in a table: Current ratio; Quick ratio; Debt to Assets Ratio; General Administration-Fundraising Cost Ratio.

Please also calculate the change in net assets; and state the number of months of liquidity.



What are you researching?



April 24, 2025 update: We're significantly increasing how often you can use deep research—Plus, Team, Enterprise, and Edu users now get 25 queries per month, Pro users get 250, and Free users get 5. This is made possible through a new lightweight version of deep research powered by a version of o4-mini, designed to be more cost-efficient while preserving high quality. Once you reach your limit for the full version, your queries will automatically switch to the lightweight version.

ChatGPT *Team Workspace* – Natural Language Coding

Natural language coding – tell the computer in plain language what you want it to do

The GPT will prompt the user to upload the first report. The GPT will prompt the user to upload further reports, one by one, until the user replies, "done" instead of uploading a report.

The GPT will then prompt the user with this menu: "[N]-Narrative; [S]-Statistics; [F]-Final Summary; [A]-Ask me; [D]-Done" and await the corresponding response (Either N, S, F, A, or D). A

If the user enters N, the GPT will provide a brief summary of the narrative portions of the reports that were uploaded.

If the user enters S, the GPT will provide a brief summary of the statistical portions of the reports that were uploaded.

If the user enters F, the GPT will provide a very brief summary of the state of the program, based on the complete picture that emerges from all the uploaded reports.

If the user enters A, the GPT will say, "Ask your question..." and await the user's question. The GPT will then answer the question based on the relevant portions of the relevant reports. The GPT will then return to the main N, S, F, A, D prompt.

If the user enters D, the GPT will thank the user for their input and ask if they want the N, S, F, S, D menu back or if they are really done.

Sample Output

2. What challenges have the [GRANT PROGRAM] programs encountered this quarter?

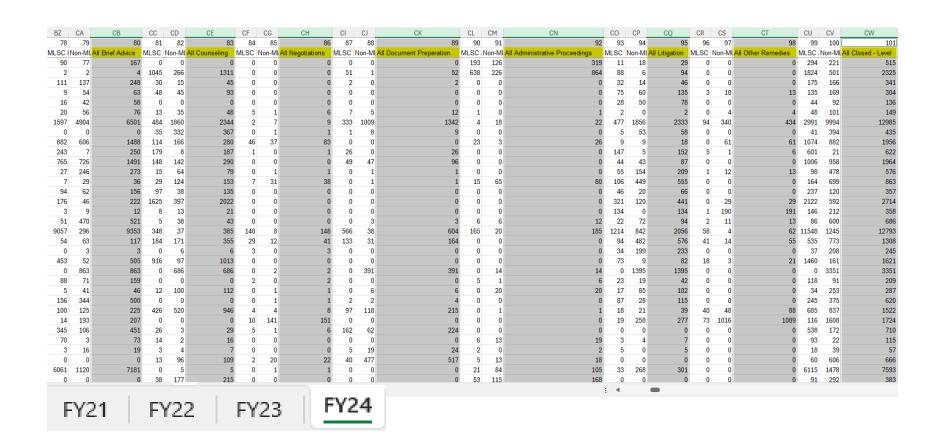
Several recurring challenges were highlighted across the reports:

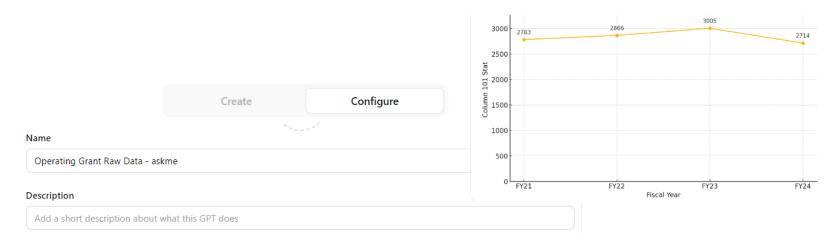
- Attorney Recruitment Shortages: [Grantee], [Grantee], and [Grantee] all pointed out difficulties in recruiting attorneys, particularly in rural or specialized areas. [Grantee] mentioned the need for attorneys with specific language skills, such as Amharic and Vietnamese, to serve growing immigrant populations. Similarly, [Grantee] struggled to place high-conflict cases due to limited attorney availability.
- Attorney Burnout: [Grantee] and [Grantee] expressed concerns about attorney burnout, especially as the same volunteers often handle multiple or more complex cases. [Grantee] reported similar issues, particularly in areas with fewer practicing family law attorneys.
- Case Complexity: [Grantee] and [Grantee] reported that cases are becoming more complex, leading to longer durations to close cases. This also ties into the challenge of attorney burnout, as volunteers are taking longer to resolve the cases they handle.

These challenges indicate a growing strain on resources, both in terms of attorney availability and their ability to manage increasingly complex caseloads.

ChatGPT *Team Workspace* – Building Data Visualization

Building Data Visualization





Instructions

The knowledge file for this GPT is a multi-sheet spreadsheet representing the raw data for sever grantees. We will ask the GPT questions about trends, based on the information. Most of the st year (for example, FY24 means fiscal year 2024). The GPT will respond to questions. For exampl trends of how many cases of a certain kind that a certain grantee has done over time. In genera column one on each tab, under the heading "Organization." The data points we will ask about a

Conversation starters

Knowledge

If you upload files under Knowledge, conversations with your GPT may include file contents. Files Interpreter is enabled

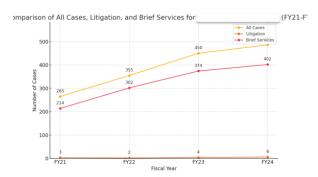
The following files are only available for Code Interpreter:



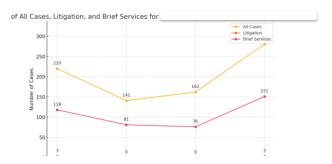
- Please provide a line chart plotting the number of "All Closed - Level" cases for << X>>, across the four years labeled FY21, FY22, FY23, and FY24
- please plot the stat in column CW over time for grantee "<< X>>"
- please include data labels for the nodes on the graph, so
 I can see the exact numbers
- please plot column 101 over time for << X>>, including data labels on the graph
- please adjust the scale of the y-axis, so that it starts at 0
- please adjust the y-axis to go to 20% higher than the highest point
- now please add in another line, in another color, for the data points in column 95. please label this series "Litigation"
- Please rename the Column 101 Stat series to All Cases
- Now please add in a line called Brief Services, which is the sum of the data points in columns 80 and 83
- can you please make this graph for each grantee and output them all into a big word document?

Operating Grant Data – FY21 to FY24

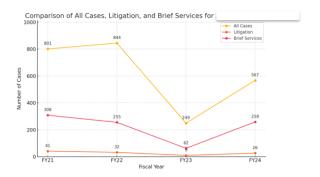
Grantee 1



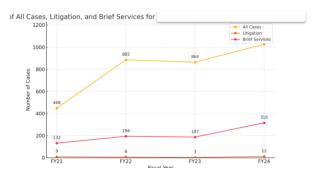
Grantee 2



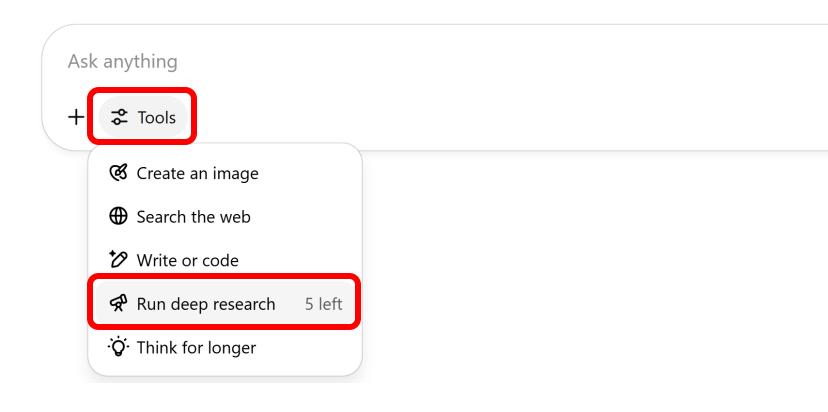
Grantee 3



Grantee 4



Where should we begin?



I am looking for early Maryland authorities (pre-19th century preferred, but anything before 1850 or so is helpful) concerning the law of self-defense. Self defense may also be spelled "self defence." Additionally, self defense may be discussed in the context of homicide or murder. Sources could include court opinions, legal treatises, practice guides, etc. Any help you can provide would be greatly appreciated.

That sounds like an interesting research project! To ensure I find the most relevant materials, could you clarify a few details:

- Are you looking specifically for Maryland sources, or would colonial-era American or British sources that influenced Maryland law also be useful?
- Would you like references to historical statutes or legislative materials, or are you focusing mainly on judicial opinions and legal treatises?
- Do you need full-text documents, or would citations and summaries suffice?
- Are you looking for digital sources, or are print references also acceptable?

Let me know so I can tailor my research accordingly!

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- Are you looking for digital sources, or are print references also acceptable?

Let me know so I can tailor my research accordingly!

Ran for 10 minutes and produced a 5 page report citing 24 sources

🕏 Early Maryland Authorities on Self-Defense Law



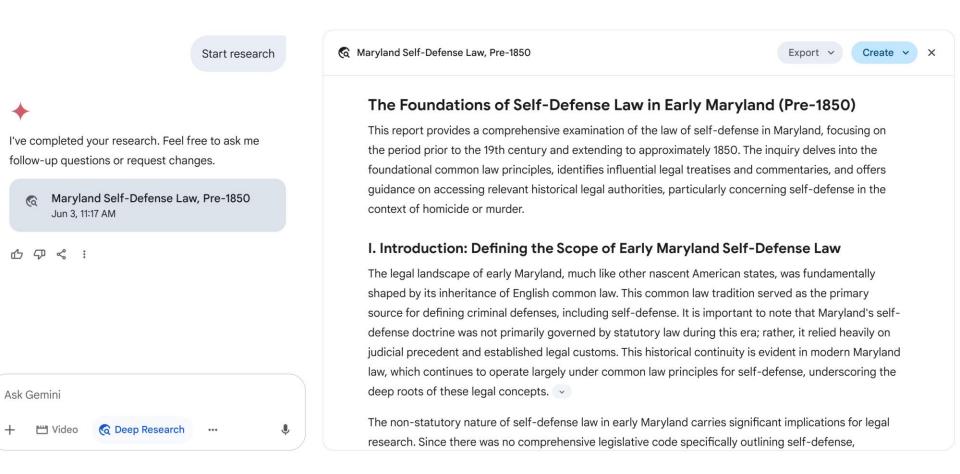
Early Maryland Authorities on Self-Defense (Pre-1850)

Maryland Declaration of Rights (1776)

Maryland's Revolutionary-era constitution explicitly adopted the English common law, which included self-defense doctrines. Article III of the 1776 Declaration of Rights provided that "the inhabitants of Maryland are entitled to the Common Law of England... and to the benefit of such English statutes" that were applicable This reception meant that traditional common-law rules of justifiable or excusable homicide (such as killing in necessary self-defense) became part of Maryland law. In other words, from its founding

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Citations: 1 Hale, History of the Pleas of the Crown (1736) (castle doctrine at pp. 486–487) founders.archives.gov; (classification of homicide, se defendendo at p. 481) founders.archives.gov. (Print reference: Matthew Hale, Historia Placitorum Coronæ vol. 1 (Philadelphia 1847 reprint of 1736 ed.), pp. 478–487.)
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Gemini for Legal Research



Ran for 15 minutes and produced a 16 page report citing 26 sources

Gemini for Legal Research

- Hale, Sir Matthew. Historia Placitorum Coronae: The History of the Pleas of the Crown. London: E. and R. Nutt, and R. Gosling, for F. Gyles, T. Woodward, and C. Davis, 1736. (Published posthumously).
 - Volume 1, Chapter XXXI, discusses "Concerning homicide and first of ſelfkil" starting on page 411.
 [28] Further discussions on homicide and related topics can be found on pages 425 et seq., 47,
 300, 437, 440, 444, 445, and 440–441. [29, 30]

ChatGPT vs. Gemini for Legal Research

- DO NOT USE AS A SOURCE OF TRUTH
- Best for topics with public domain sources
 Pre 1930
- Identify secondary or primary sources
- ChatGPT has better print citations
- ChatGPT generally more helpful summary
- Gemini favors law reviews and journals

ChatGPT – Strategies

- Within its analysis, ask for citations to examples.
- Instead of relying on verbiage, ask it to identify themes.
- Build in visual verification aids, like numerical tags on graphs and charts.
- Use it as an assistant, to speed you up.
- It can produce output in MS Office format, not just text and images.
- Providing more context in your questions helps it produce more appropriate output.

- Analysis and research
- Summarize and query many large documents
- Learn about a topic
- Create outlines
- Quickly check citations

PDFs, websites, audio files, and Google docs

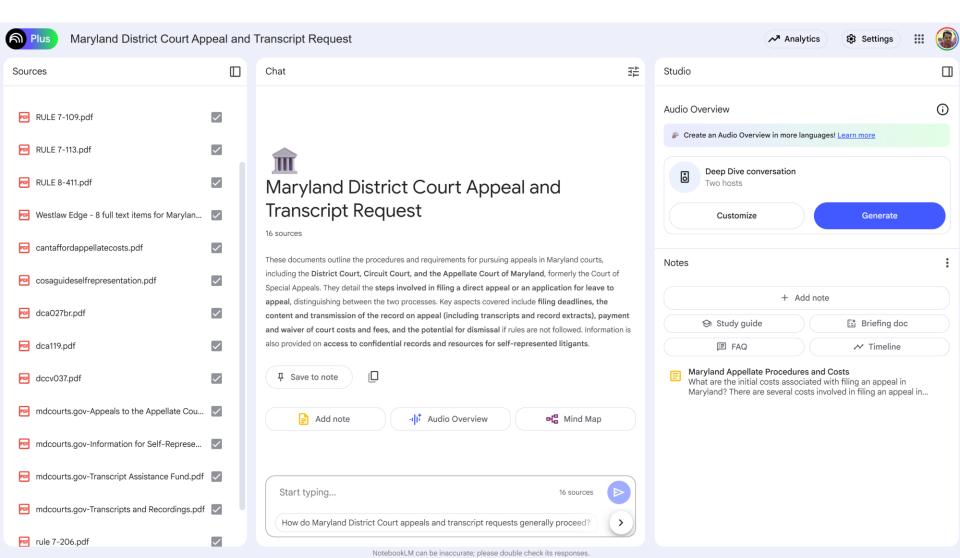
Not intended to draft content for the user

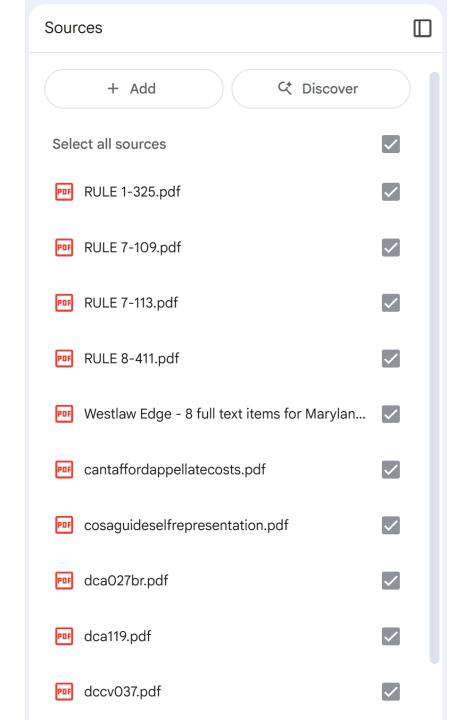




Welcome to NotebookLM Plus

+ Create new			□□ ✓ ■ Most recent ▼
Title	Sources	Created	Role
m Maryland District Court Appeal and Transcript Request	16 Sources	May 19, 2025	Owner :
îm INST 726 notebook	81 Sources	Feb 24, 2025	Owner :





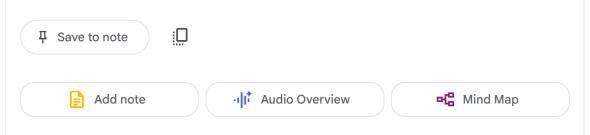
Chat



Maryland District Court Appeal and Transcript Request

16 sources

These documents outline the procedures and requirements for pursuing appeals in Maryland courts, including the District Court, Circuit Court, and the Appellate Court of Maryland, formerly the Court of Special Appeals. They detail the steps involved in filing a direct appeal or an application for leave to appeal, distinguishing between the two processes. Key aspects covered include filing deadlines, the content and transmission of the record on appeal (including transcripts and record extracts), payment and waiver of court costs and fees, and the potential for dismissal if rules are not followed. Information is also provided on access to confidential records and resources for self-represented litigants.



Start typing...

16 sources



>

How do Maryland District Court appeals and transcript requests generally proceed?

Configure Chat

Notebooks can be customized to work as a virtual research assistant, a personal tutor, a shared knowledge-base/help center, and more.

Define your conversational style



Best for general purpose research and brainstorming tasks.

Choose your response length

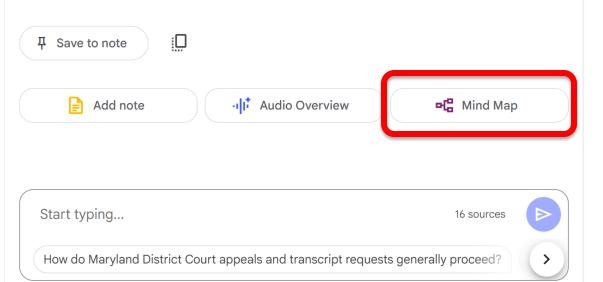




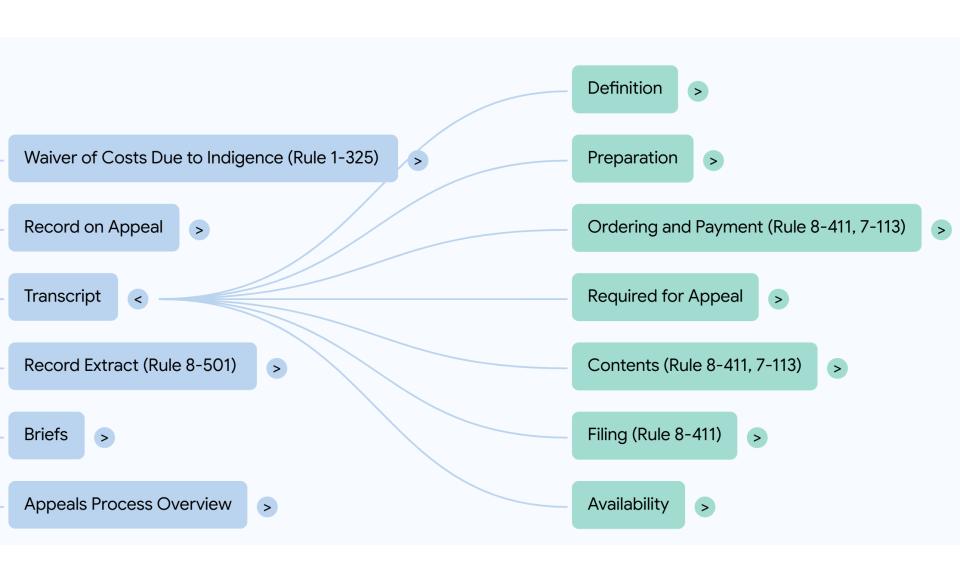
Maryland District Court Appeal and Transcript Request

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Maryland Appellate Procedure Guide Based on 16 sources Waiver of Costs Due to Indigence (Rule 1-325) Record on Appeal Transcript Record Extract (Rule 8-501) Maryland Appellate Costs and Procedures Briefs Appeals Process Overview Courts Key Concepts/Terms >



Discuss what these sources say about Preparation, in the larger context of Transcript.

Based on the sources provided, the concept of "Preparation" in the context of a Transcript in Maryland Appellate Costs and Procedures primarily refers to the process of creating the written document from the original recording of lower court proceedings, the associated costs, and the responsibilities for ensuring this preparation and its inclusion in the record.

Here's what the sources say about Transcript Preparation:

1. What is Prepared?

- A transcript is the **written version** of everything that was said during the trial or hearings in the lower court 1
- Specifically, it involves the **transcription** of testimony 1 ..., or that part of the testimony the parties agree is necessary 3

1. What is Prepared?

- A transcript is the **written version** of everything that was said during the trial or hearings in the lower court 1
- Specifically, it involves the t testimony the parties agree
- It also includes a transcript recorded 1
- For recordings made by videntless the appellate court complete and accurate real

A Civil Appeal Information Report is not required in criminal cases, juvenile causes, appeals from guardianships terminating parental rights, appeals from actions for a writ of error coram nobis, and

applications and appeals by prisoners seeking relief related to confinement or conditions of confinement.

Review Md. Rules 8-205 & 8-206.

cosaguideselfrepresentation.pdf



Review Md. Rule 8-205(c) for the precise due date.

The Civil Appeal Information Report is filed with the Clerk of the Court of Special Appeals. If you are the appellant, be sure to complete the form and the Certificate of Service on the last page. Also, attach a copy of the Notice of Appeal and a copy of the written order or judgment of the circuit court.

Failure to file the Civil Appeal Information Report on time may result in the dismissal of the appeal.

Sometime after the filing of the Civil Appeal Information Report, the Court of Special Appeals will enter an order directing the case to proceed without a pre-hearing or scheduling conference or directing the parties to appear for a pre-hearing or scheduling conference. Most cases will proceed without a pre-hearing or scheduling conference.

A Civil Appeal Information Report is not required in criminal cases, juvenile causes, appeals from guardianships terminating parental rights, appeals from actions for a writ of error coram nobis, and

applications and appeals by prisoners seeking relief related to confinement or conditions of confinement.

Review Md. Rules 8-205 & 8-206.

4. Transcripts The appellant must timely order and pay for all

transcripts of the lower court proceedings that are relevant to the Court of Special Appeals' review of the case on appeal. A transcript is the written record of everything that was said in the lower court during the trial or hearing. Rule 8-411(a) specifies what transcripts are required.

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◆ Source guide

Summary

This guide from the Maryland Court of Special Appeals provides essential information for non-lawyers navigating the appellate process in Maryland. It clearly distinguishes between a direct appeal and an application for leave to appeal, explaining when each is required and the strict deadlines and filing **requirements** associated with both. The document outlines the steps involved in pursuing an appeal, from filing the initial notice or application to preparing necessary documents like the record extract and briefs, and understanding the court's decision and mandate. It also includes helpful resources such as a glossary, fee schedules, and sample forms to aid those representing themselves.

Key Topics

Self-Representation G...

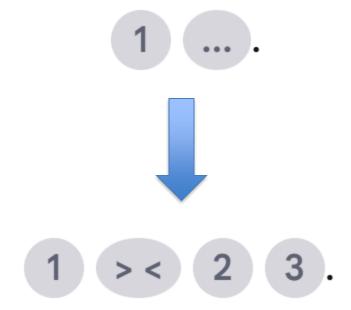
Appellate Court Revi...

Notice of App...

Application for Le...

Filing Requireme...

MotebookLM



please distinguish the difference between preparation of transcripts when appealing from district court to circuit court, versus appealing from the circuit court to the appellate court

Based on the provided sources, there are notable differences in the preparation and handling of transcripts when appealing from the District Court to the Circuit Court compared to appealing from the Circuit Court to the Appellate Court (formerly the Court of Special Appeals) 1

Here's a breakdown of the distinctions:

1. Appeals from District Court to Circuit Court:

• When Required: A transcript of the District Court proceeding is a required component of the record *only* for appeals in a civil action where the amount in controversy exceeds \$5,000 (or \$2,500 if the case was filed prior to October 1, 2003), *if* the appeal is heard on the record 5 Not all appeals from District Court to Circuit Court require a transcript; this requirement is specific to certain civil cases heard on the record above a monetary threshold 5

What I use it for

- New article drafting
 - Learning about and synthesizing a new topic quickly
 - Preparing an outline
- Searching for a citation
- Podcast feature is useful if topic is boring

Demo using opinion mentioned earlier

Other uses

Compare different positions on a topic

Compare specific clauses or terms in multiple contracts

Brainstorm questions for discovery, witnesses, etc.

Observations

- Lots of sources is important
- Statements can come from the wrong context
- Remembering a project
 - ONLY USE PUBLIC DATA!!

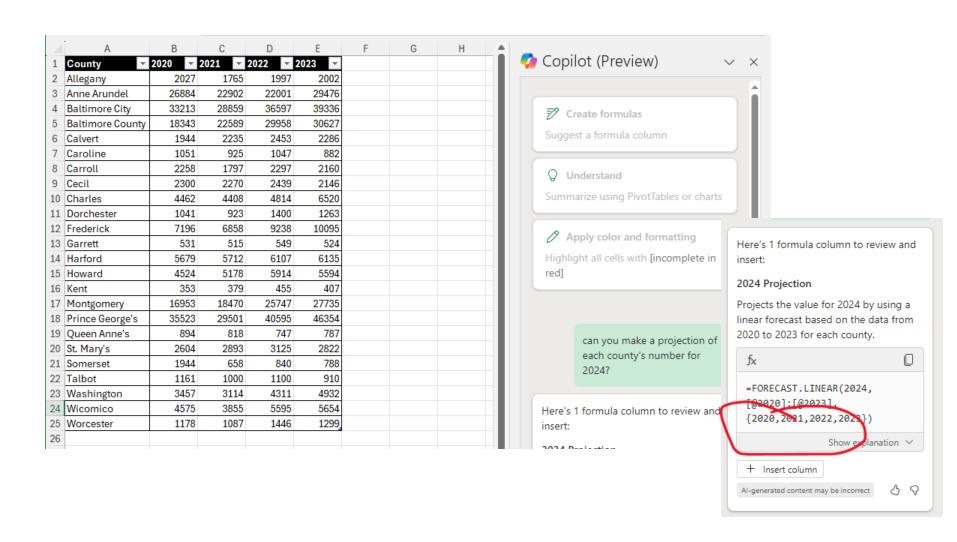
Cost

- Free to use
 - Up to 50 sources per notebook
 - 500,000 words or up to 200MB for uploaded files
 - Share a notebook
- \$20 per month
 - Up to 300 sources per notebook
 - Share notebooks
 - Sharing controls (for example share only the chat)

Microsoft Copilot

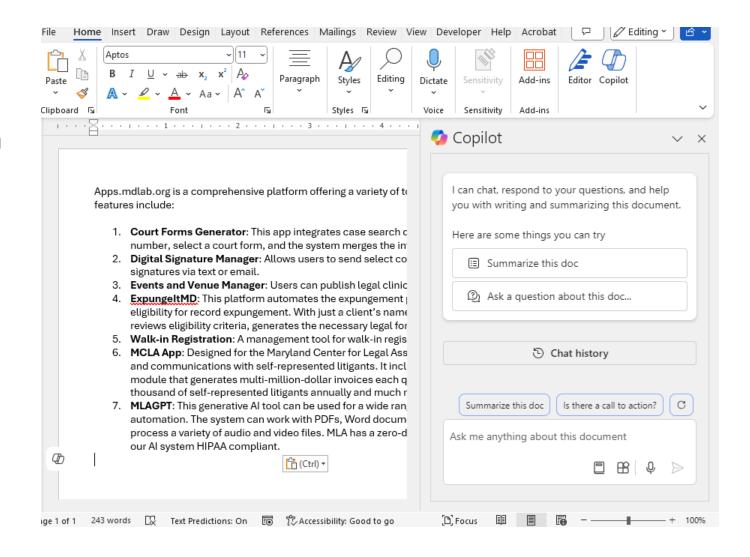
- Integrated into Office tools:
- Summarize Word docs
- Draft emails and content
- Analyze Excel data
- Automate Teams and Outlook tasks

CoPilot in Excel

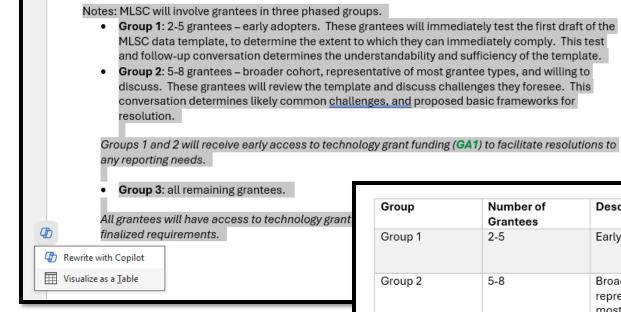


Copilot in Word

Summarize or interrogate an existing document



Copilot in Word – editing "down"



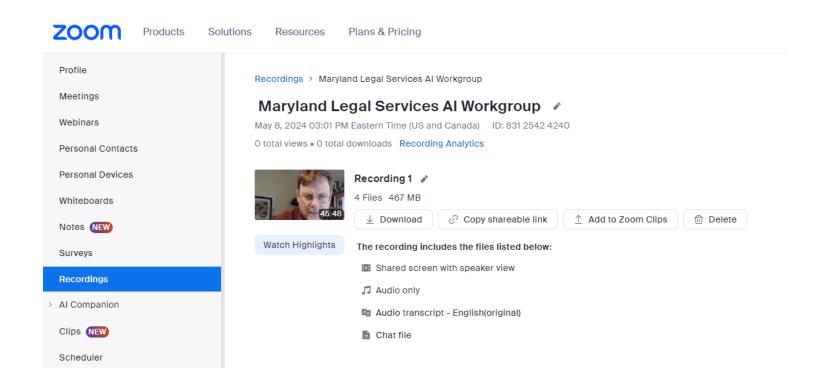
Group	Number of Grantees	Description	Purpose	Grant Funding
Group 1	2-5	Early adopters	Test the first draft of the MLSC data template	GA1
Group 2	5-8	Broader cohort, representative of most grantee types	Review the template and discuss challenges	GA1
Group 3	All remaining grantees	All other grantees	Compliance with finalized requirements	GA2

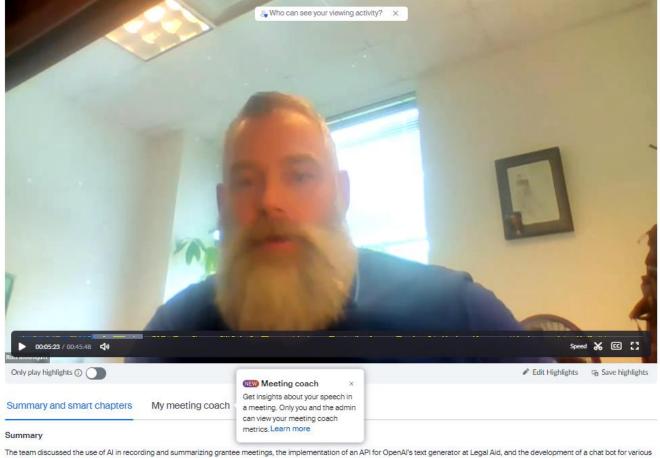
Zoom

- Zoom Al Companion:
- Summarizes meetings
- Highlights key points and tasks
- Add-ons: Otter.ai, Notta for transcription and analysis

Al for better meetings

Zoom recording/transcribing/translating features





The team discussed the use of AI in recording and summarizing grantee meetings, the implementation of an API for OpenAI's text generator at Legal IAId, and the development of a chat bot for various purposes. They also explored the potential of combining various AI APIs, the use of AI for tasks such as rewriting letters and simplifying panel descriptions, and the challenges and potential or related to understanding and utilizing APIs. Lastly, they touched on topics related to voice technology, the weaponization of technology, and the use of Unreal Engine for creating AI and View A

From 09:05

Smart Chapters



From 00:00 Al in Grantee Meetings and.



From 05:14 Database Credentials,...









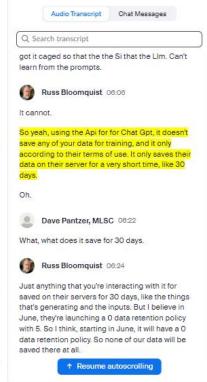
From 16:30

API Key System
Implementatio...



Database Credentials, Single Sign-On, Chat GPT API

Russ and Dave discussed the current database of credentials and the potential implementation of single sign-on in the future. They also talked about the use of the API for Chat GPT, which doesn't save any data for training and only holds user interaction data for 30 days. Russ mentioned that a 0 data retention policy is expected to be launched in June. Dave raised concerns about users potentially sharing confidential information, to which Russ responded that they have a prompt helper section in Chat GPT that advises against this. They concluded that while there's some concern, the current policy seems to be adequate for their use case.



Next Steps

- Russ will share the link to the base version of the Chatbot he created for the team to explore and use as a starting point for their own projects.
- Matthew will consider developing a publicly consumable version of the instructions he gave to his law students for their Al projects, to share with other teams and organizations.

Maryland Legal Aid's custom AI: mlaGPT

CHAT COMPLETION

Drafting/Editing Content Idea Generation & Brainstorming Summarization/Transformation

TRANSCRIPTION

Meeting & Client Notes Content Creation via Audio/Video

ATTACHMENTS

Document Summarization
Document Analysis
Data Extraction & Transformation

R.A.G.

Enterprise Knowledge Base Tools Resource and Referral Matching Domain-Specific Legal Chat Bots

INTEGRATIONS

LegalServer Power Automate/Teams Outlook Rules/Email

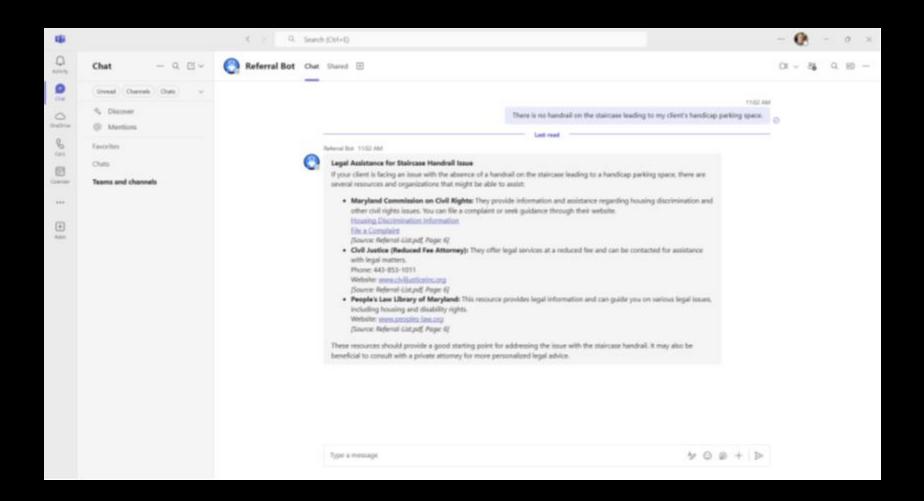
MLAGPT – Retrieval-Augmented Generation Chatbots





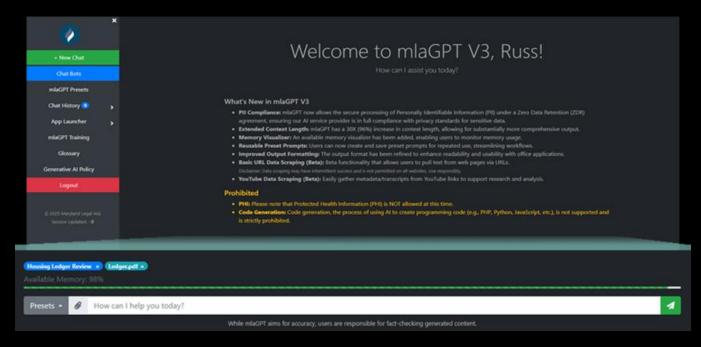
- Fetches trusted source content
- Answers legal info questions
- Used in Bankruptcy Bot, Referral Bot

MLAGPT – RAG Chatbots in TEAMS



MLAGPT – Preset Prompts





- Reusable Preset Prompts
- Memory Visualization

MLAGPT – AI Transcription

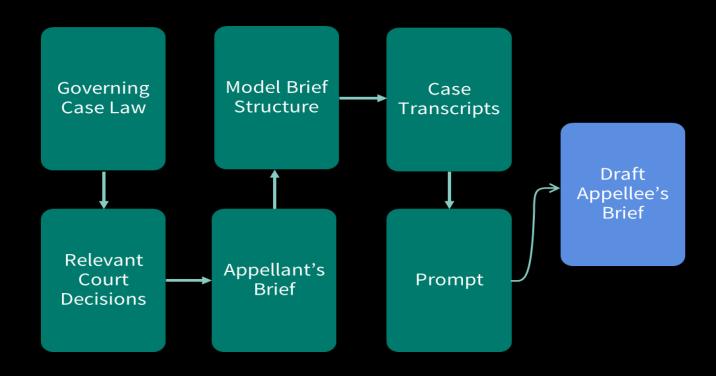




- Voice-to-text conversion:
- Voicemails, interviews, hearings
- Searchable text
- Summarize key points with ChatGPT

MLAGPT – Brief Generator





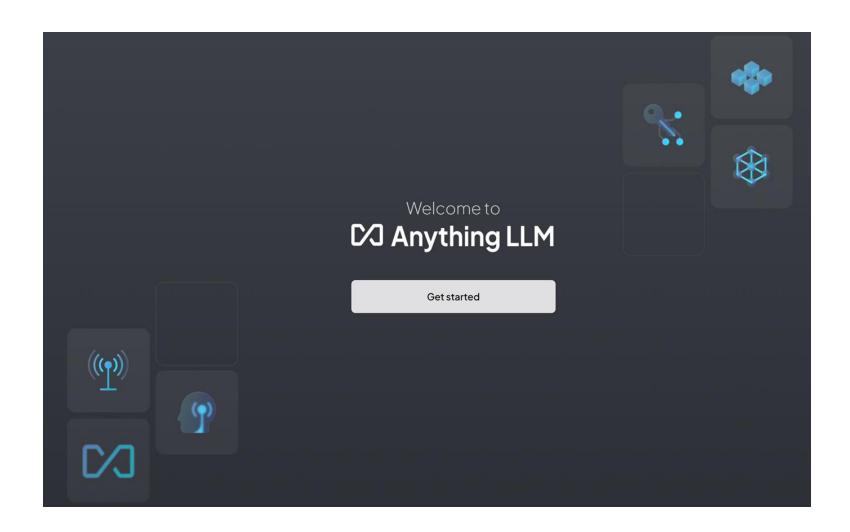
- Input facts and legal issue
- Get first draft with structure
- Lawyer reviews and edits

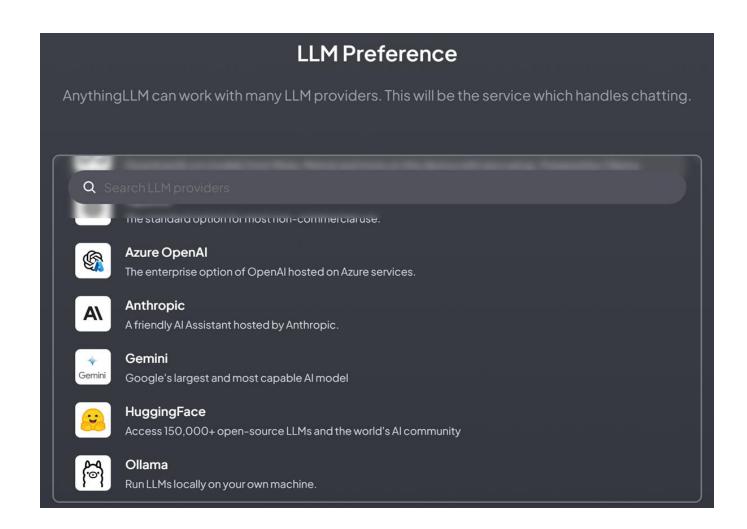
Downloadable AI Tools

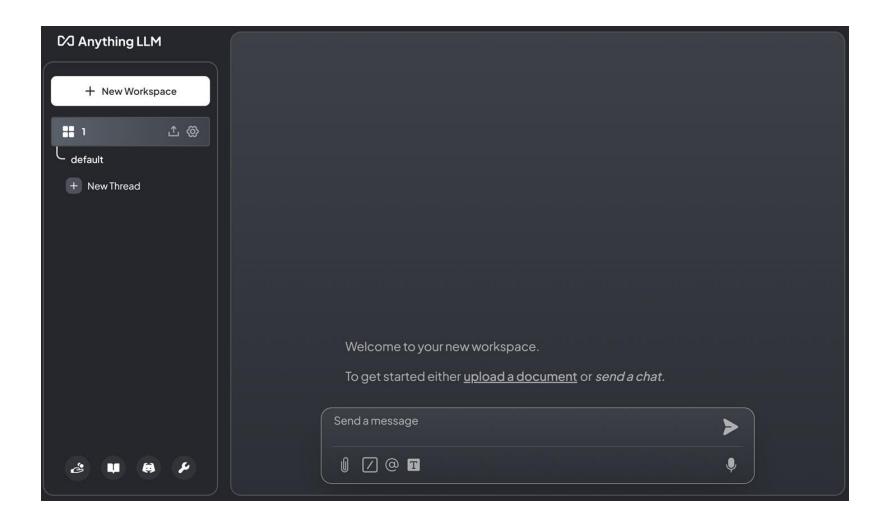
- Offline-friendly models:
- GPT4All, Llama 2
- Run locally with no data sharing
- Great for privacy-focused orgs

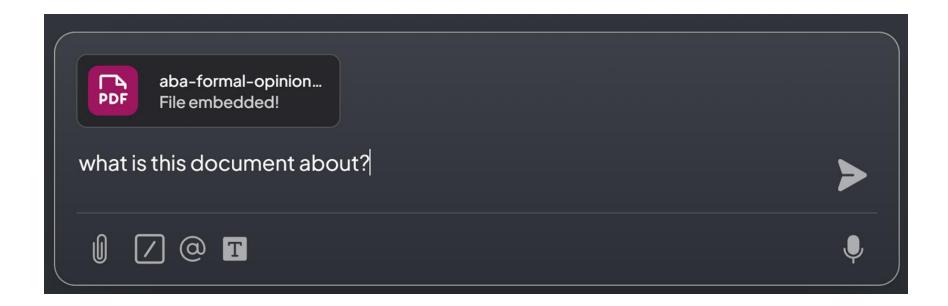
Offline AI Options

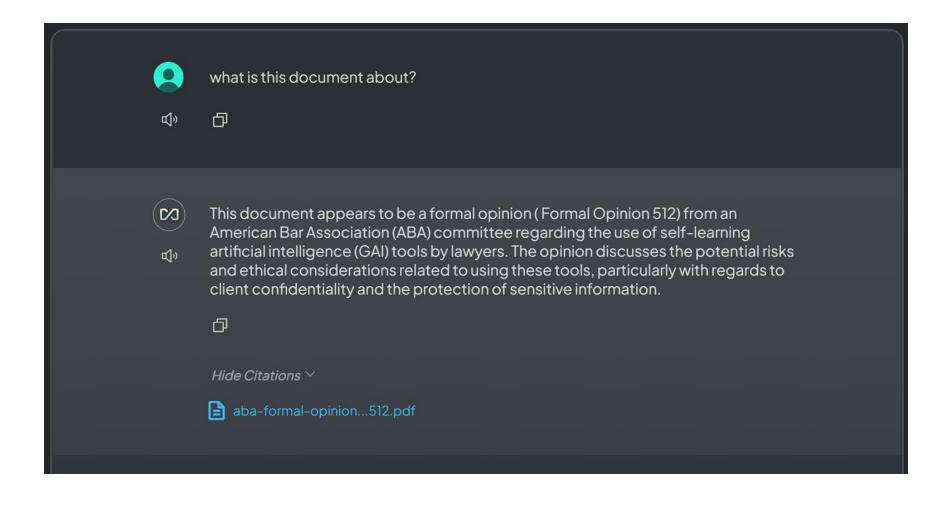
- No-internet-required tools:
- Al kiosks or court support tools
- Data privacy for sensitive work
- Works in secure or remote areas

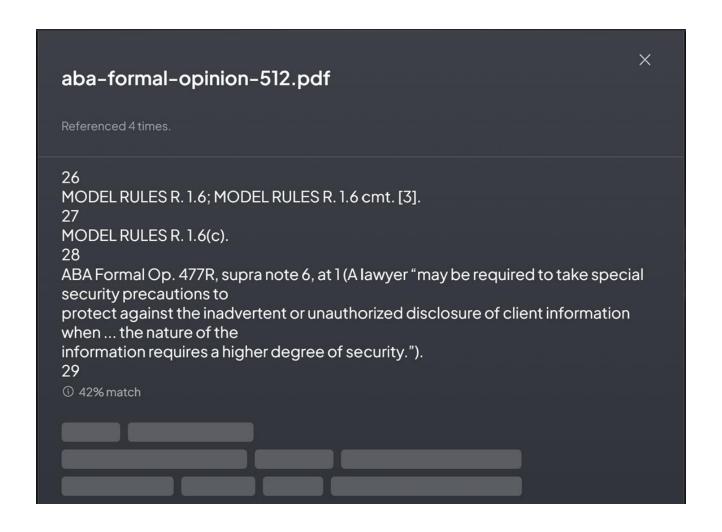












Anything LLM

Prompt

The prompt that will be used on this workspace. Define the context and instructions for the AI to generate a response. You should to provide a carefully crafted prompt so the AI can generate a relevant and accurate response.

Given the following conversation, relevant context, and a follow up question, reply with an answer to the current question the user is asking. Return only your response to the question given the above information following the users instructions as needed.

Anything LLM

LLM Temperature

This setting controls how "creative" your LLM responses will be.
The higher the number the more creative. For some models this can
lead to incoherent responses when set too high.

Most LLMs have various acceptable ranges of valid values. Consult your LLM provider for that information.

0.7

Al Use Policies and Security

Policy essentials:

- Confidentiality and supervision
- Approved tools list
- Accuracy review process
- Transparency and training

OpenAl BAA and ZDR

To obtain a Business Associate Agreement (BAA) with OpenAI for API services, follow these steps:

PREPAREYOUR INFORMATION:

Gather details about your company and the specific use case for which you require the BAA. (Must include medicalrelated use case.)

3 AWAIT RESPONSE:

OpenAI's team typically responds within 1-2 business days. They may request additional information to assess your request.

2 CONTACT OPENAL

Send an email to <u>baa@openai.com</u>, including information about your company and use case.

4 REVIEW AND SIGN:

If your request is approved, you'll receive the BAA for review and signature.

OpenAl BAA and ZDR

ZERO RETENTION ENDPOINTS

Only API endpoints eligible for zero data retention are covered under the BAA.

Ensure your use case aligns with these endpoints.

Zero data retention

Zero data retention will be applied to every eligible request made by this organization within 24 hours of activation.



https://platform.openai.com/settings/organization/data-controls/data-retention

ENDPOINT	DATA USED FOR TRAINING	DEFAULT RETENTION	ELIGIBLE FOR ZERO RETENTION
/v1/chat/completions*	No	30 days	Yes, with restrictions*
/v1/responses**	No	30 days	Yes, with restrictions*
/v1/audio/transcriptions	No	Zero data retention	
/v1/embeddings	No	30 days	Yes

^{*} Yes: Except (a) image/file inputs, (b) schemas provided for Structured Outputs, or (c) audio outputs.

- Overview of Ethical Considerations for Attorney Use of Generative Artificial Intelligence Technologies
- Competence + Diligence
- Supervision + Responsibilities
- Confidentiality + GAI Risks
- Scope of Representation,
 Communication, + Fees
- Advertising + GAI-Generated Content
- Candor,
 Misrepresentation,+ GAI

Competence & Diligence

Approach legal research with GenAl with caution

Check the citations carefully

Especially check other people's citations

- The Impact of Generative AI on Critical
 Thinking: Self-Reported Reductions in
 Cognitive Effort and Confidence Effects From a
 Survey of Knowledge Workers
- "higher confidence in GenAI is associated with less critical thinking, while higher selfconfidence is associated with more critical thinking.

Supervision & Responsibilities

Have a GenAl policy

Talk about it, train staff about it, enforce it

 Update when needed – you'll encounter new situations at first that you didn't think about

 Sanctions imposed for 'collective debacle' involving AI hallucinations and 2 firms, including K&L Gates

- 9 out of 27 citations in a 10 page brief were inaccurate in some way
 - 2 of the cases did not exist

- Plaintiff was represented by 2 firms, Ellis George (EG) and K&L Gates
- Lawyer at EG "used various AI tools to generate an 'outline' for the supplemental brief."
- Outline sent to K&L
- "They incorporated the material into the brief. No attorney or staff member at either firm apparently cite-checked or otherwise reviewed that research before filing the brief with the Special Master."

MD Judiciary Al Policy

- Use approved platforms
- Don't input confidential data
- Verify output
- Be aware of bias

Generative AI & Legal Research: A Mismatch?

- Article published in American Association of Law Libraries Spectrum magazine
- How GAI Works: LLMs, the basis of GAI, are "word prediction machines" trained on vast data.
- **LLM Limitations:** General LLMs lack depth for nuanced legal questions.
- Improving Reliability: Methods include fine-tuning and Retrieval Augmented Generation (RAG).
- Type 1 vs. Type 2 Thinking: GAI excels at Type 1 (instinctual) but struggles with Type 2 (analytical) thinking.
- Optimal GAI Uses: Great for topic overviews, research step suggestions, and confirming lack of sources.

Conclusion and Next Steps

Takeaways:

- Al is a powerful helper
- Start small with clear rules
- Share what works
- Train staff and iterate
- Let values and collaboration lead innovation

Use Policies

- What to include:
- - Responsible Use
- Training commitment
- Data Classification
- Approved Tools
- Who can use what tools
- Confidentiality limits
- Supervision and training
- Updates as tech evolves