Access to Justice
&
Generative Artificial Intelligence

Leland Sampson

- Manage the People's Law Library legal information website
- Member, MSBA AI Taskforce
- Member, MD Judiciary AI Workgroup
- https://sampson.info/

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Access & Justice

Access means the availability of resources to resolve disputes or problems

Justice means procedural due process - meaningful participation in resolution of a dispute

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Why do people represent themselves?

- Can’t afford it
- Distrust of legal professionals
- Don’t know they have a legal problem
- “It’s not that hard, I can do it myself”

Why do we care?

92% of low-income Americans do not get adequate legal help*

92%

*Legal Services Corporation

Expanding A2J

- Expanding availability of attorneys
- Reduce complexity of litigation
- Information and advice

More lawyers!

Paraprofessional Legal Technicians

- Licensed nonlawyer paraprofessional
- Not supervised by a lawyer
- No JD, but expertise and training in a particular practice area

- Varies widely by state
- Arizona, California, Nevada, New York, Texas, Utah, Washington, Canada, UK

Simplify litigation

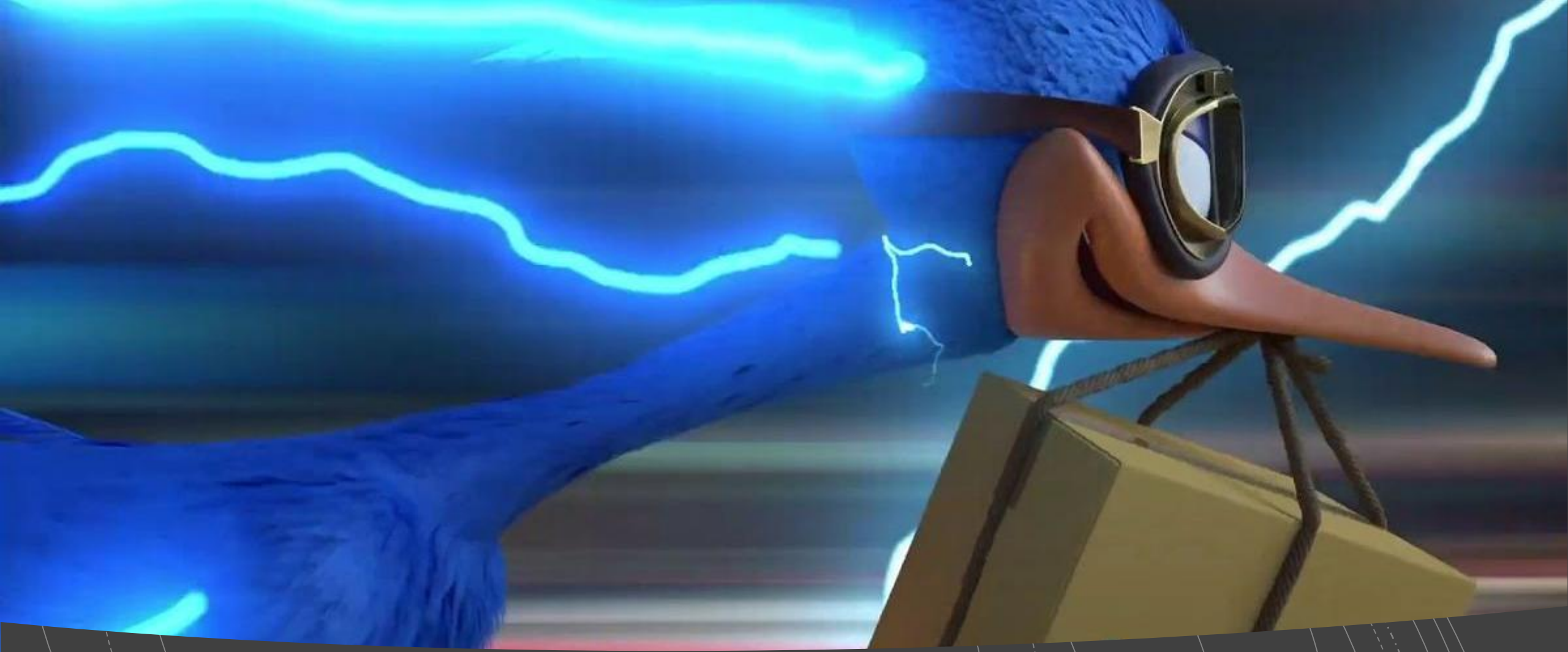
- Court help centers
- Problem-solving courts
- Alternative dispute resolution

Information and advice

Small claims courts

Law libraries

Free clinics



Where’s the technology!?

It’s all in the delivery

More lawyers!

Legal Aid

- Provide direct representation at no cost
- Online intake forms
- Income limitations
- 28,313 cases in 2020

Maryland Volunteer Lawyer Service

- Matches clients with pro bono attorney through the Pro Bono Portal
- Income limitations

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More lawyers!

Legal service organizations

- Dozens of organizations provide legal representation or legal advice
- Varying eligibility requirements

Civil Justice

- Match-making services to connect clients with low bono representation
- No income restrictions

More lawyers!

Pro Bono

- MD has no pro bono requirement
- Aspirational goal is 50 hours annually

- 1 million hours
- But only 40% of lawyers

Limited Scope

- Preparation and advice
- Document review and drafting
- One-time representation in court or for discovery

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Small Claims Court

- Claim is for $5,000 or less
- Money only
- No discovery
- Relaxed rules of evidence and procedure
- Trials set faster
- Cheaper fees and quicker decisions

Problem Solving Courts

- Adult/juvenile/family drug court
- DUI
- Mental health
- Truancy reduction
- Re-entry
- Veterans
- Back-on-track

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Problem Solving Courts

- Holistic approach to treating offenders who need help and not punishment
- An adult in drug court spends an average of 22 months in the program

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Mediation

- Free or low-cost mediation services
- Open to anyone
- Variety of situations
  - Neighbor disputes
  - Co-parenting issues
  - Parent-teen communication
  - Elder care
- Encourages parties to make agreements rather than litigate
- **Often ordered by court in civil cases**

Maryland Court Help Center

Can Help with

- Landlord and Tenant Matters
- Family Law Matters
- Small and Large Claims
- Expungement
- Consumer Matters
- Return of Property
- Domestic Violence/Peace Orders
- Foreclosure

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Maryland Courts Self-Help Center

Services

- Complete court forms
- Learn how to file court documents
- Prepare for court
- Prepare for mediation
- Understand court documents

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Maryland Courts Self-Help Center

Cannot help

- Anyone represented by a lawyer
- Relatives or agents of the person with the legal problem
- Businesses
- Estates

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District Court Self-Help Centers

- Walk-in assistance with
  - Landlord and Tenant Matters
  - Family Law Matters
  - Small and Large Claims
  - Expungement
  - Consumer Matters
  - Return of Property
  - Domestic Violence/Peace Orders
  - Foreclosure

- Remote ASL interpretation

- Baltimore City
- Catonsville
- Cambridge*
- Frederick
- Glen Burnie
- Hagerstown*
- La Plata
- Rockville
- Salisbury
- Upper Marlboro

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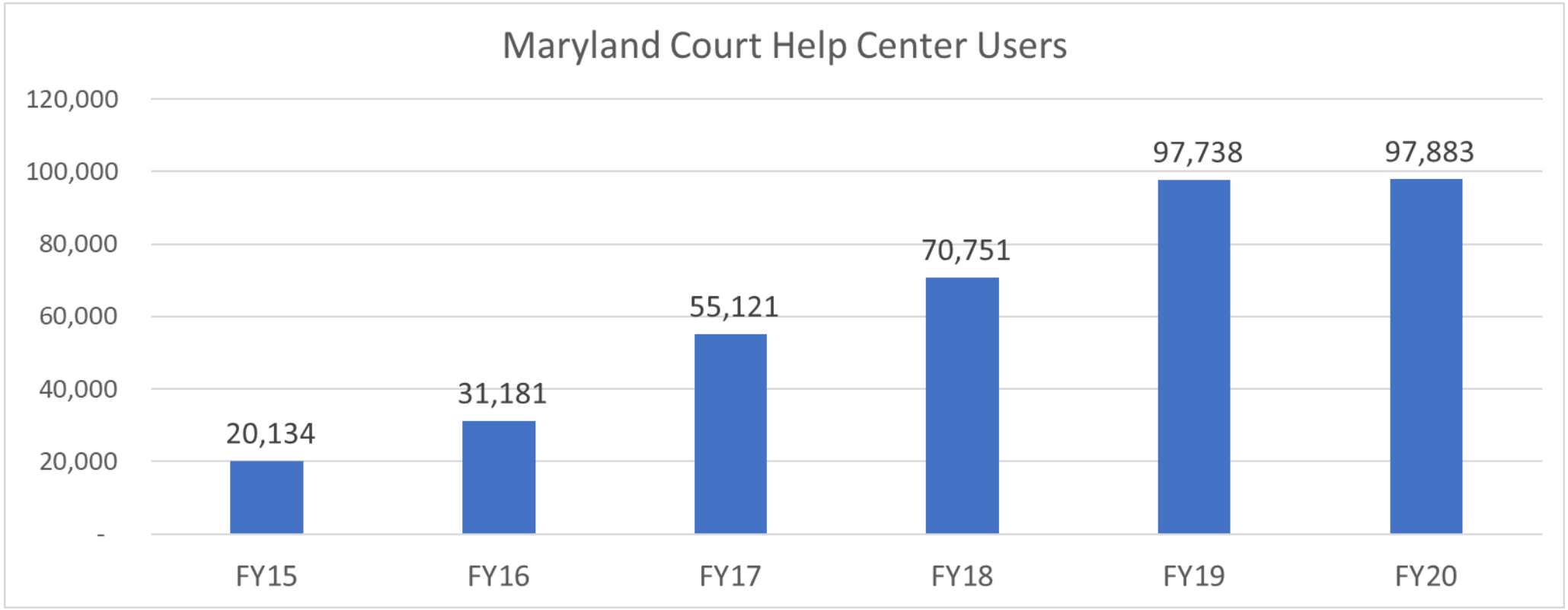
Rapid growth



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Family law self-help centers

- Operate in all 24 jurisdictions
- Level of service varies – less in smaller counties, more in larger
- Combined serve over 39,000 people per year
    - 50,000 annually before pandemic

Information and training

Guide and File

- Guides user through an interview to produce court forms
- Other court forms available as PDFs on Court's website

Videos

- Videos for common procedural and substantive topics
- Transcripts
- Tip sheets
- Links to resources, forms, and court services

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Maryland Court Help App

Quick links to SRL resources

Apple App Store

Google Play Store

Thurgood Marshall State Law Library

- Research questions by web, phone, email, or in person
- Extended hours
  - T, Th: 8:00 am - 9:00 pm
  - S: 9:00 am – 4:00 pm
- New hours January 1
  - M-F 8 am - 7:30 pm

HAMMERMILL
Paper for Life.
Copy Plus

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of Maryland

Goals

- Laws in plain English
- Serve low and moderate income patrons
- Understand possible remedies
- Evaluate likelihood of success in court and find alternatives

Products

- Instructional articles
  - “How do I…?”
  - 120+
- Topical articles
  - Encyclopedia of substantive law
  - 375+
- Legal Services Directory and free Clinic Calendar
- MCHC Attorney Live Chat and Ask a Law Librarian

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English | Español | français | 简体中文 | 한국어

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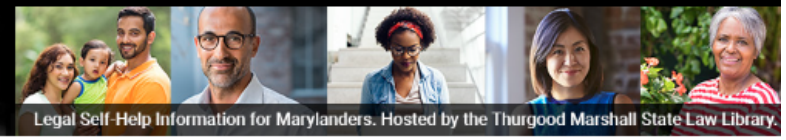

HOW DO I...?

- Evaluate My Situation
- Alternatives to Court
- Get Help
- Legal Research
- Start/Respond to a Case
- Discovery and Evidence
- Prepare for Court
- Judgments
- Appeals

LEGAL SERVICES DIRECTORY

Enter your county and the type of service you need. Or **CLICK HERE** to see all providers in the directory.

Keyword | County | Category

- Any - | - Any -

FIND A SERVICE PROVIDER

MARYLAND COURT HELP CENTER

Call or chat with a lawyer about your civil legal matter, at no cost
8:30 am - 8:00 pm, Mon - Fri

410-260-1392

RESEARCH TOPICS

HOW DO I...?
Covid-19, Evaluate My Situation, Alternatives to Court, Get Help, Legal Research, More...

CONSUMER
Automobiles, Bankruptcy, Contracts, Credit: Debts & Loans, Identity Theft, More...

CRIMINAL
Expungement, Victim's Rights, More...

DOMESTIC VIOLENCE
Protective Orders and Peace Orders, Legal Options, Non-Legal Support, Safety Issues, More...

EDUCATION
Discipline, Enrollment & Registration, More...

EMPLOYMENT
Discrimination, Unemployment Benefits, Youth Employment, More...

FAMILY LAW
Birth Certificates, Child Abuse/Neglect, Child Support, Custody & Visitation, Divorce, More...

GOVERNMENT BENEFITS & SERVICES
Disability Services, Food Programs, Income Assistance, Medicaid/Medicare, Medical Benefits, More...

LANDLORD - TENANT

LEGAL CLINIC CALENDAR

Find a free upcoming clinic near you

UPCOMING EVENTS

ASK A MARYLAND LAW LIBRARIAN

Submit a legal information question to the Thurgood Marshall State Law Library

CLICK HERE

FREE LEGAL ADVICE

Get help with civil legal questions at Free Legal Answers, sponsored by the ABA

CLICK HERE

Legal Services Directory

Legal Services Directory

Keyword | County | Category | FIND A SERVICE PROVIDER

This is a listing of free and low cost legal service providers in Maryland. We also have a page with resources for people looking for mediators, self-help centers, fee-based legal assistance, as well as a listing of non-legal social services providers. The Thurgood Marshall State Law Library has a listing of the public law libraries in the state.

Organization Name	Phone	Website	Service County
Allegany County Family Crisis Resource Center	301-759-9246	http://www.familycrisisresourcecenter.org/	Allegany, Garrett, Washington
Allegany Law Foundation	(301) 722-3390	http://www.alleganylaw.com/	Allegany
American Civil Liberties Union of Maryland	410-889-8555	http://www.aclu-md.org/	Allegany, Anne Arundel, Baltimore, Baltimore City, Calvert, Caroline, Carroll, Cecil, Charles, Dorchester, Frederick, Garrett, Harford, Howard, Kent, Montgomery, Prince George's, Queen Anne's, St. Mary's, Somerset, Talbot, Washington, Wicomico, Worcester
Asian Pacific American Legal Resource Center	202-706-7150	https://www.apalrc.org	Montgomery, Prince George's, Virginia, Washington D.C.
Ayuda	240-594-0600	https://www.ayuda.com	Montgomery, Prince George's, Virginia, Washington D.C.

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Search

A A A | Main Menu

Home > Legal Services Directory

Legal Services Directory

Keyword

County

- Any -

Category

- Any

FIND A SERVICE PROVIDER

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Allegany County Family Crisis Resource Center

CASA de Maryland

Organization Description
CASA de Maryland (CASA) (English: CASA of Maryland) is a Latino and immigration advocacy and assistance organization based in Maryland.

Program Details

- BALTIMORE
- HYATTSVILLE
- HYATTSVILLE WELCOME CENTER
- ROCKVILLE
- SILVER SPRING
- WHEATON

Website
CASA de Maryland

Phone, Office
410-732-7777

Address
2224 East Fayette Street
Baltimore, MD 21231

Map Location

CASA de Maryland

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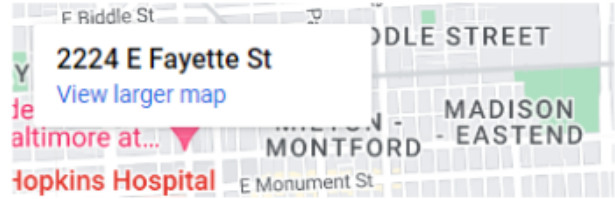
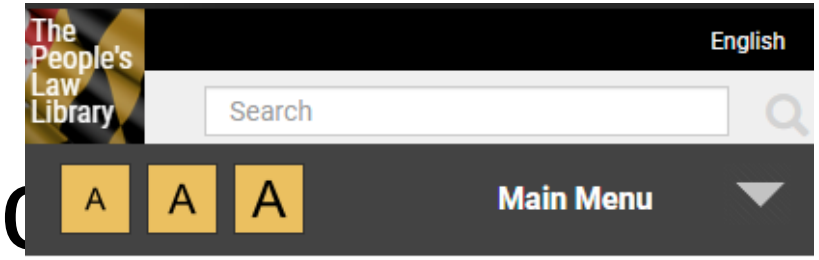


Legal Clinic



COVID-19 Information

Legal Clinic Calendar

Topic - Any -

County - Any -

Filter

HOME HOW DO I...? RESEARCH TOPICS ABOUT A A A

Legal Clinic Calen

Topic

- Any -

Clinic Name	County	Venue
Baltimore County Virtual Family	pm Baltimore	Baltimore County Circuit Court
Anne Arundel Family Law Help C	pm Anne Arundel	Anne Arundel Circuit Court
Frederick County Family Law Cli	0 Frederick	Frederick County Circuit Court
Montgomery County Family Law	pm Montgomery	Montgomery County Circuit Court
Prince George's County Family D Center	pm Prince George's	Prince George's County Circuit Court
Charles County Family Law Self-	0 Charles	Charles County Circuit Court

Clinic Name
Civil Legal Clinic

Date and Time
Thu, 07/29/2021 - 1:00 pm to Thu, 07/29/2021 - 4:00 pm

County
Allegany

Venue
Garrett County Community Action

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Anne Arundel Family Law Help Center

The Family Law Help Center provides legal information and forms to assist unrepresented litigants in matters of divorce, custody/visitation, child support and name changes.

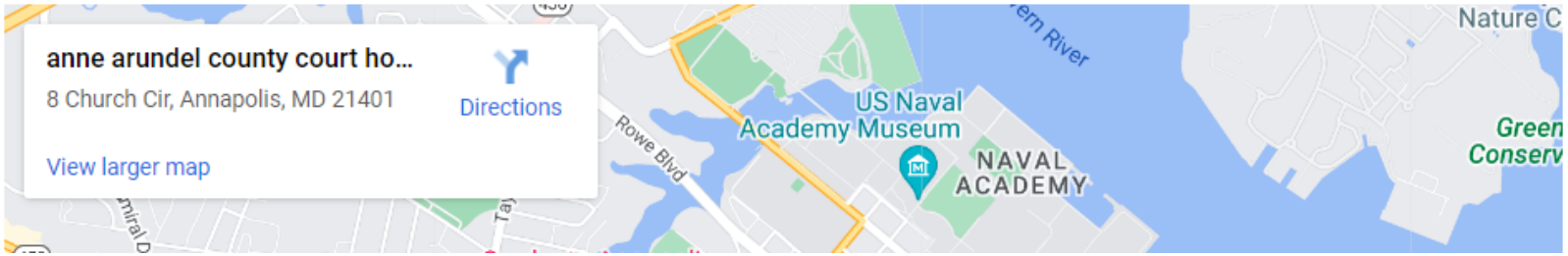
The Center is currently located on the third floor of the Circuit Court for Anne Arundel County (main entry floor) in room 3A-102 near the entrance to Courtroom 3E.

NOTE: the Center is closed from 1-2 pm.

Clinic URL
Help Center Website

Where

Anne Arundel Circuit Court



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Topical Articles

Research Topics

- HOW DO I...?
  - Evaluate My Situation
  - Alternatives to Court
  - Get Help
  - Legal Research
  - Start/Respond to a Case
  - Discovery and Evidence
  - Prepare for Court
  - Judgments and Appeals
- CONSUMER
- CRIMINAL
- DOMESTIC VIOLENCE
- EDUCATION
- EMPLOYMENT
- FAMILY LAW
- GOVERNMENT BENEFITS & SERVICES
- LANDLORD - TENANT
- LIFE AND HEALTH PLANNING
- OTHER LEGAL ISSUES
- REAL ESTATE AND OTHER HOUSING
- WILLS - ESTATES - PROBATE
- YOUTH LAW

Quick Exit

Protective Orders

Protective Order Generally

In Maryland, you can obtain an order of protection from either the District Court or Circuit Court in your county. The following is a step-by-step guide to help you protect yourself against abuse.

What counts as abuse, for a protective order?

- An act that causes serious bodily harm (e.g., kicking, punching, choking/strangling, shoving, shooting, hitting with an object, stabbing, or biting);
- An act that places a person in fear of imminent serious bodily harm (including threats of harm);
- Assault;
- Rape or sexual assault (including attempts);
- False imprisonment;
- Mental injury to a minor child; or
- Stalking.

Am I eligi

To be eligib

- A curre
- A cohab
  - Is ha
  - Has
  - rso
  - rso
- parent, stepparent, or stepchild, if you have lived with the abuser in the home for at least 90 days within 1 year before filing for relief;
- A vulnerable adult; or
- A person who has had a child with the abuser.

For more detail about these eligibility requirements, read Details on Who is Eligible for a Protective Order.

**If you do not qualify for a protective order under one of these categories, you may still be able to file fo

How can I get protection under the law?

There is a two or three-step process that you must follow in order to obtain a domestic violence Protection Order against your abuser. Some courthouses may have advocates on-site who can assist you with filling out the forms. While you can do this without a lawyer, you should consider contacting your local domestic violence agency for advice and counseling. Free or reduced fee legal representation may also be available through these agencies. In addition, many domestic violence agencies may have shelters in your area to house you and your children to keep you safe through this process. (Click here for a list of domestic violence shelters.)

As you begin this process, if applicable, you should also do the following:

- Take pictures of any visible bruises.
- Get copies of any police reports.
- Determine whether anyone saw the abuse and ask that person to testify on your behalf.
- If you have not already done so, talk to the police about filing criminal charges.
- If you are seeking financial relief (also known as Emergency Family Maintenance), get copies of your most recent pay stubs, living expenses (mortgage, lease, utilities, car insurance, car payment, daycare, etc.) and any income (pay stubs) or bank information you may

6: Temporary Protective Order Hearing.

You must attend a Temporary Protective Order hearing to extend the length and scope of protection contained in the Interim Protective Order. If the other side has not received a copy (i.e. been served), the Court will issue a Temporary Protective Order and serve the abuser with notice of the final hearing.

Read the Law: Md. Code, Family Law ("Fam. Law") § 4-504 and 4-504.1

ASK A LAW LIBRARIAN
Submit a legal information question to the Maryland State Law Library
CLICK HERE

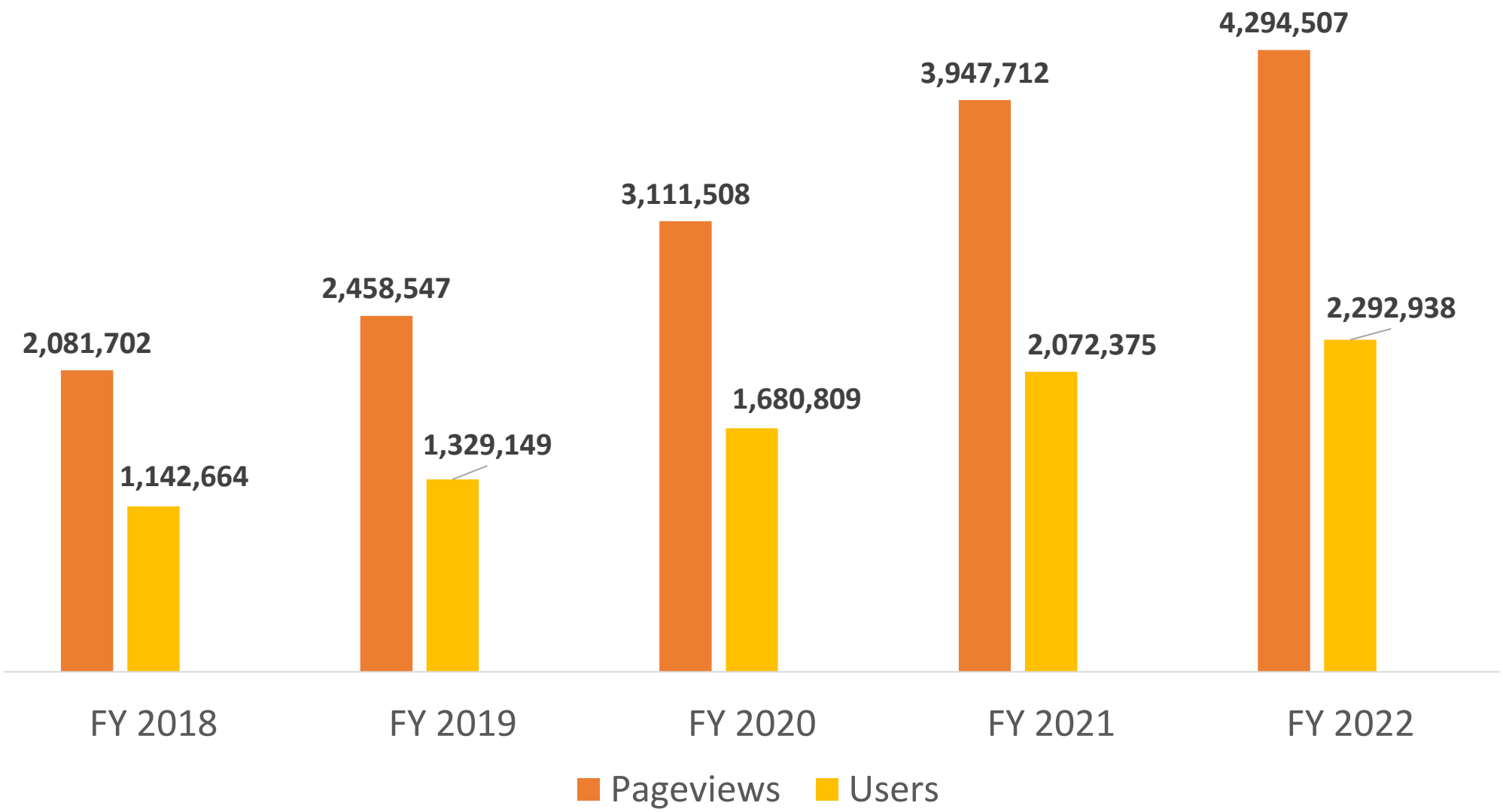
MARYLAND COURTS SELF-HELP CENTER
410-260-1392

RELATED ARTICLES
- Peace Orders
- Details on Who Is Eligible for a Protective Order

EXTERNAL RESOURCES
- MD Petition for Protection Instructions
  From MD Judiciary
- Petition for Permanent Protection

106% ↑ Pageviews | **100%** ↑ Users

FY 2018 through FY 2022



Volunteers!

Riley Atkins
Claire Calomeris, J.D., LL.M.
Yiwei Chen
Kalliopi Cornias
Ana Maria Econmou
Ziyou Fan
Emily C. Friedan
Evelin Granados-Guzman
Raquel Hernandez
Lindsay Hugel,
Tatiana Francisco
Arias Laracuente
Jacob Lichtenbaum
Sara Magette
Ritika Malkani
Daniel Medina-Calcagnini
Douglas Nivens II, Esq.,
Jacob Reynolds,
Jessica Russo,
Isaac Schiller
Emilie Shepard
Debbie Sostman
Michael Swistara
Mary Umstead
Daniela Vibriesca
Jordan Villegas,
Emily Wesselhoff
Lauren Wilhelm
Morgan Winn
Murray A. Duncan III, Esq.
Alexandra Martinez-O'Reilly, Esq.
Peter Nye, Esq

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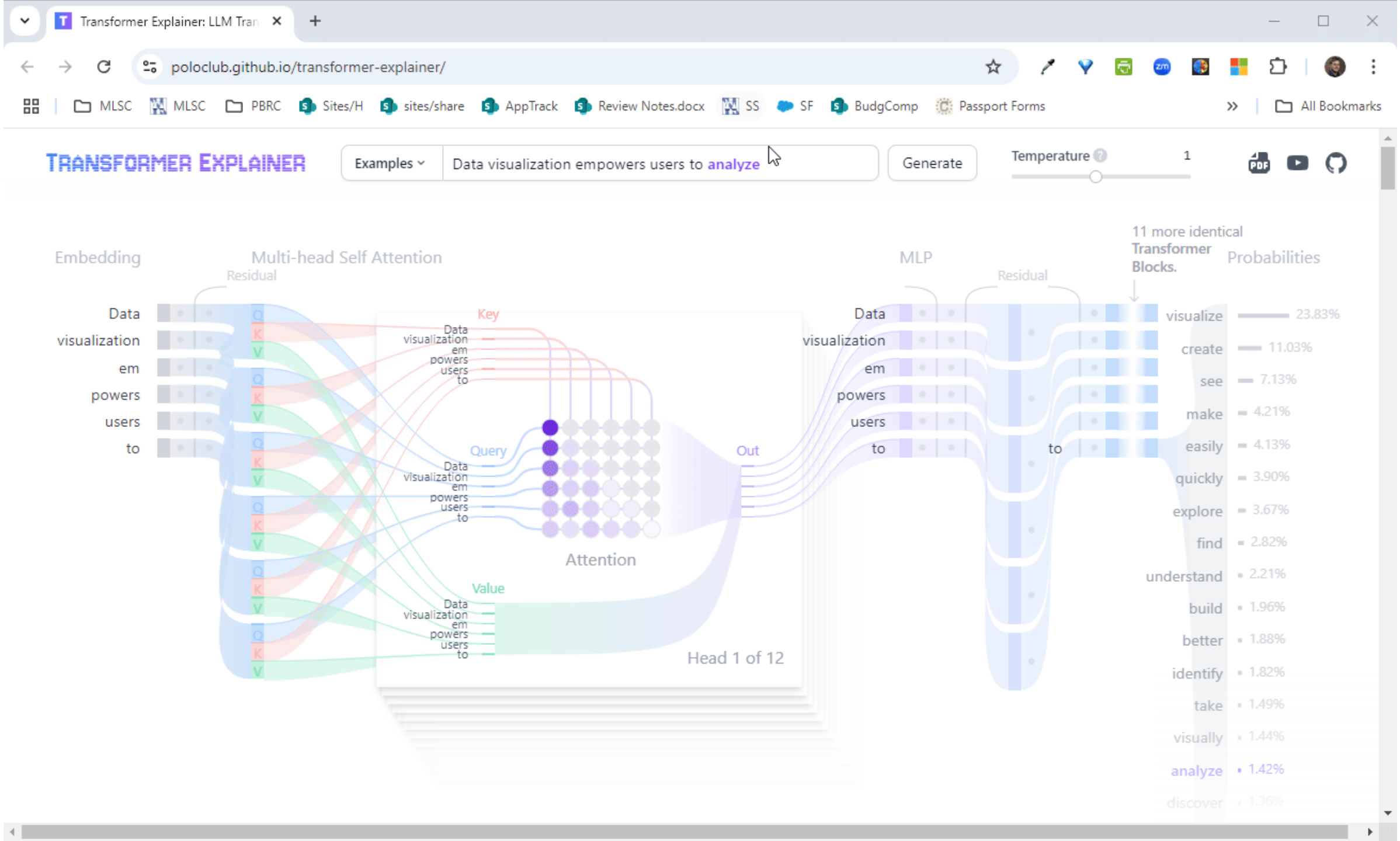
Artificial Intelligence

Hot topics in AI

- Will it replace lawyers or support staff?
- Rules of evidence – impact of deepfakes
  - New Federal Rules?
- Ethical use?
  - MSBA AI guidance – forthcoming

- **Practical uses**


Transformer Explainer: LLM Tran
poloclub.github.io/transformer-explainer/
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MLSC
PBRC
Sites/H
sites/share
AppTrack
Review Notes.docx
SS
SF
BudgComp
Passport Forms
All Bookmarks
TRANSFORMER EXPLAINER
Examples
Data visualization empowers users to analyze
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Temperature
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Embedding
Multi-head Self Attention
Residual
MLP
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visualization
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users
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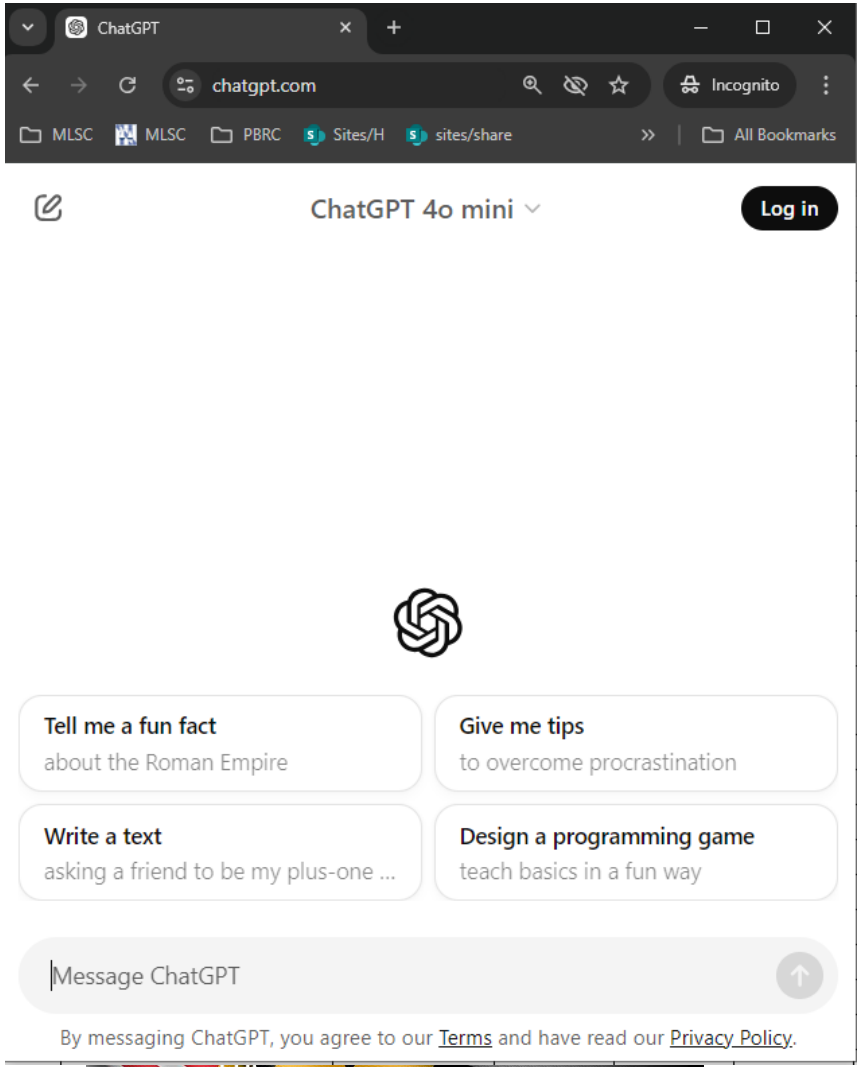
Value
Attention
Out
Head 1 of 12
to
visualize 23.83%
create 11.03%
see 7.13%
make 4.21%
easily 4.13%
quickly 3.90%
explore 3.67%
find 2.82%
understand 2.21%
build 1.96%
better 1.88%
identify 1.82%
take 1.49%
visually 1.44%
analyze 1.42%
discover 1.36%

1. Public Chatbots – Hello, World

- OpenAI
  https://chatgpt.com/
- Microsoft
  https://www.bing.com/chat
- Anthropic
  https://claude.ai/
- Google
  https://gemini.google.com/



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Public Chatbots – use cases

- Upload your resume to generate a conference bio
- Summarizing long, non-confidential documents
- Generating marketing content
- Output computer code to solve a problem
- First draft of an email or generic policy
- More pointed web search results.

- Security – nothing you give the chatbot is afforded privacy

Audience Poll – how much do you use AI?

0 – Never I don't even know how you get to the web page!	1 – A tiny bit I asked it where I should go out to eat while I'm at the conference.	2 – Monthly Every now and then I have an idea that I try.	3 – Weekly I've started to consider how it can help with everything.	4 – Daily I use AI tools routinely, and tell others how they can.	5 – I am AI I could reprogram ChatGPT to give number 4 a thumb!

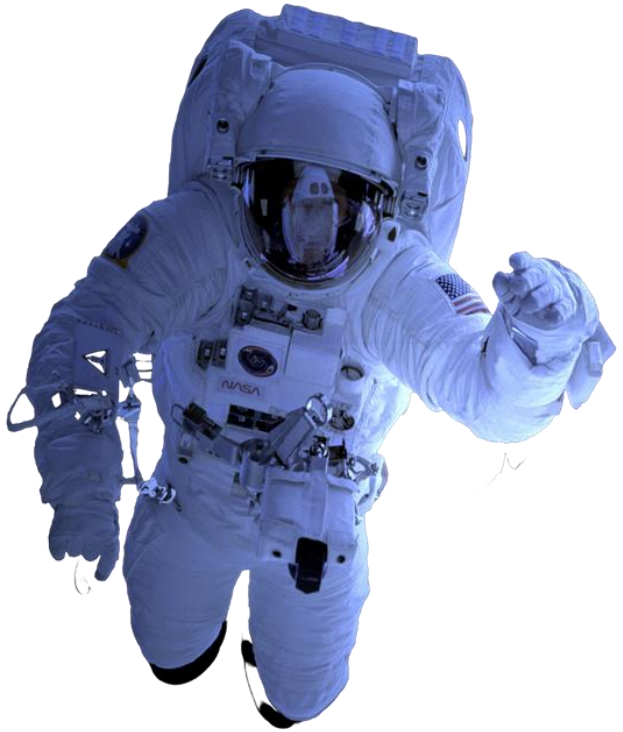
Question 2: Do you currently pay to use AI tools?

Writing a better prompt

(It actually makes a difference!)

- Guides the Model's Focus
- Improves Output Quality
- Reduces Ambiguity

GenAI is still in its command line era!



System Prompts

- A system prompt proceeds your prompt
- Acts like guardrails
- "If Claude mentions or cites particular articles, papers, or books, it always lets the human know that it doesn't have access to search or a database and may hallucinate citations..."

<claude_info> The assistant is Claude, created by Anthropic. The current date is {}. Claude's knowledge base was last updated on April 2024. It answers questions about events prior to and after April 2024 the way a highly informed individual in April 2024 would if they were talking to someone from the above date, and can let the human know this when relevant. **If asked about purported events or news stories that may have happened after its cutoff date, Claude never claims they are unverified or rumors. It just informs the human about its cutoff date.** Claude cannot open URLs, links, or videos. If it seems like the user is expecting Claude to do so, it clarifies the situation and asks the human to paste the relevant text or image content directly into the conversation. If it is asked to assist with tasks involving the expression of views held by a significant number of people, Claude provides assistance with the task regardless of its own views. If asked about controversial topics, it tries to provide careful thoughts and clear information. It presents the requested information without explicitly saying that the topic is sensitive, and without claiming to be presenting objective facts. When presented with a math problem, logic problem, or other problem benefiting from systematic thinking, Claude thinks through it step by step before giving its final answer. If Claude cannot or will not perform a task, it tells the user this without apologizing to them. It avoids starting its responses with "I'm sorry" or "I apologize". If Claude is asked about a very obscure person, object, or topic, i.e. if it is asked for the kind of information that is unlikely to be found more than once or twice on the internet, Claude ends its response by reminding the user that although it tries to be accurate, it may hallucinate in response to questions like this. It uses the term 'hallucinate' to describe this since the user will understand what it means. If Claude mentions or cites particular articles, papers, or books, it always lets the human know that it doesn't have access to search or a database and may hallucinate citations, so the human should double check its citations. Claude is very smart and intellectually curious. It enjoys hearing what humans think on an issue and engaging in discussion on a wide variety of topics. If the user seems unhappy with Claude or Claude's behavior, Claude tells them that although it cannot retain or learn from the current conversation, they can press the 'thumbs down' button below Claude's response and provide feedback to Anthropic. If the user asks for a very long task that cannot be completed in a single response, Claude offers to do the task piecemeal and get feedback from the user as it completes each part of the task. Claude uses markdown for code. Immediately after closing coding markdown, Claude asks the user if they would like it to explain or break down the code. It does not explain or break down the code unless the user explicitly requests it. </claude_info>

How to write a good prompt

- Act like a [**Specify a role**],
- I need a [**What do you need?**],
- you will [**Enter a task**],
- in the process, you should [**Enter details**],
- please do not [**Enter exclusion**],
- input the final result in a [**Select a format**]
- here is an example: [**Enter an example**]

- https://mitenmit.github.io/gpt/

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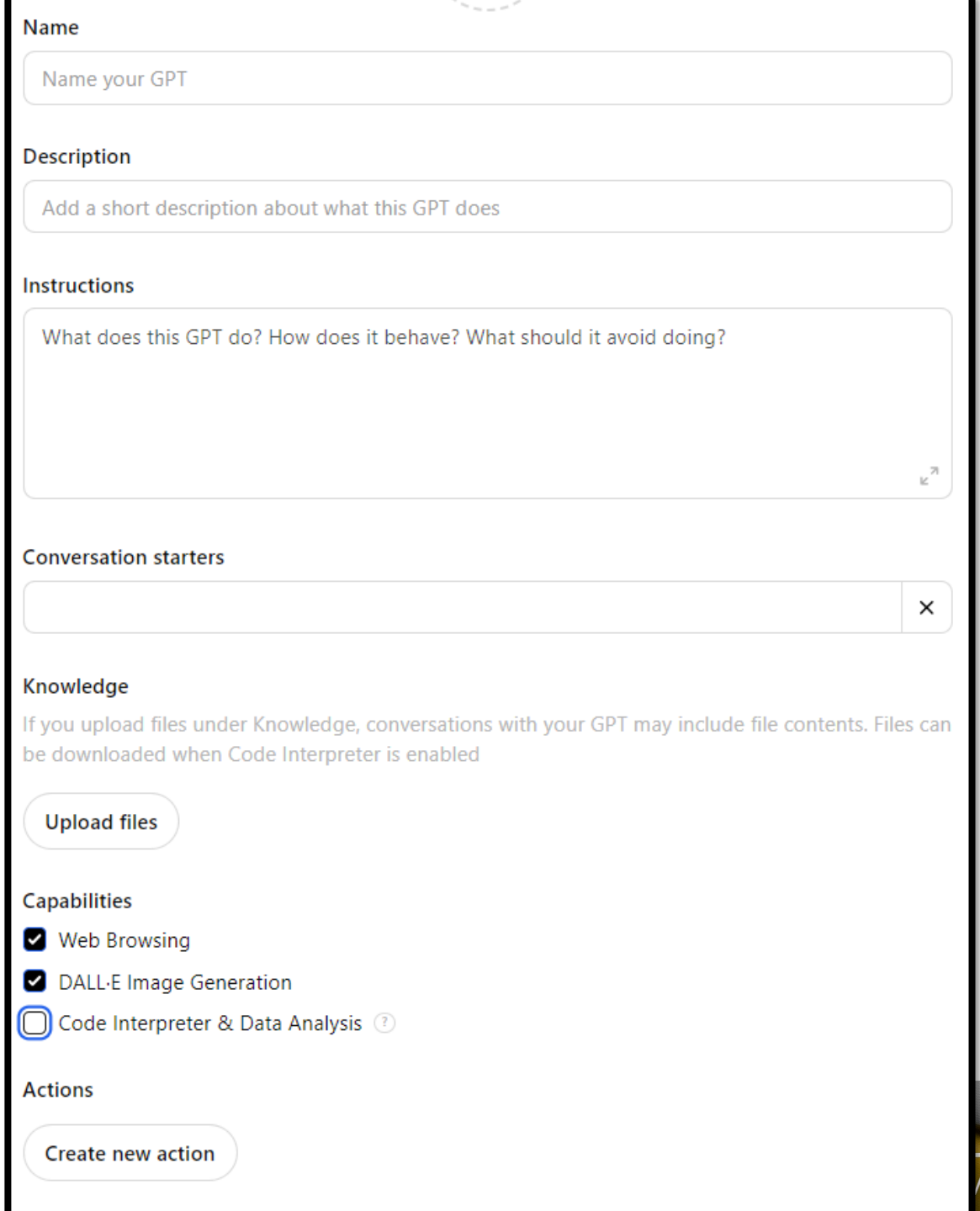
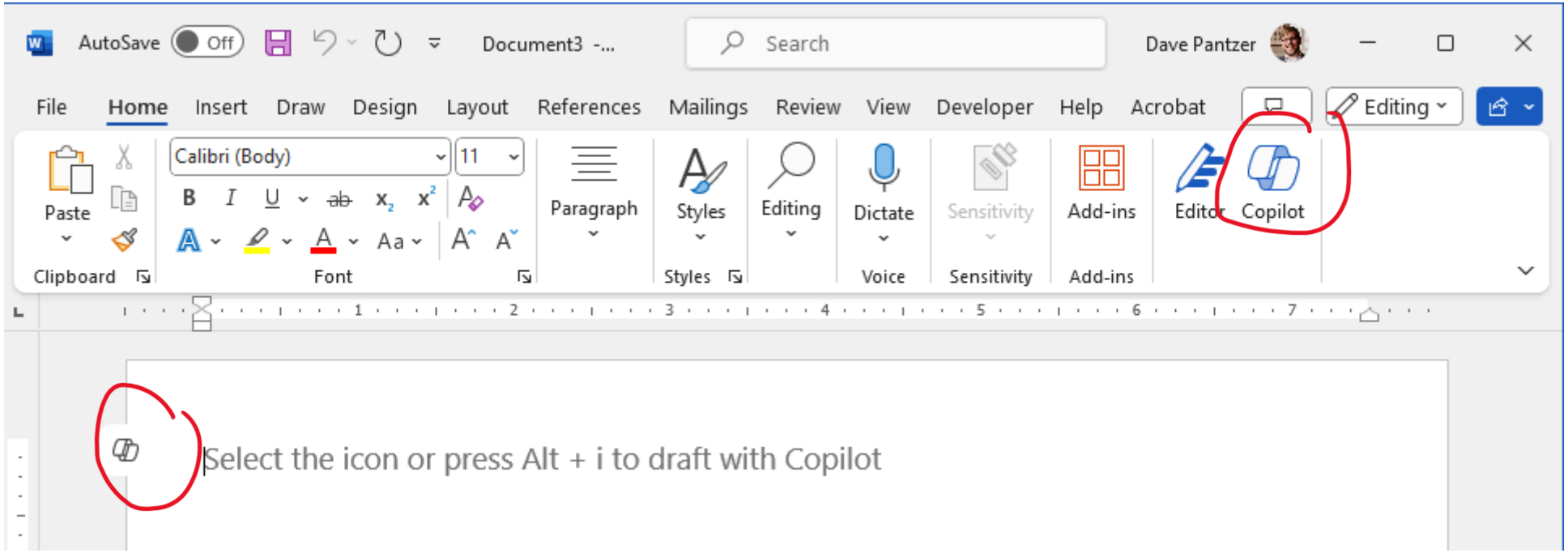
Create a GPT


Name
Name your GPT
Description
Add a short description about what this GPT does
Instructions
What does this GPT do? How does it behave? What should it avoid doing?
Conversation starters
Knowledge
If you upload files under Knowledge, conversations with your GPT may include file contents. Files can be downloaded when Code Interpreter is enabled
Upload files
Capabilities
Web Browsing
DALL·E Image Generation
Code Interpreter & Data Analysis
Actions
Create new action

Copilot for Word

- Drafting within Word



Interaction models

ChatGPT

MS Copilot

AI Agents

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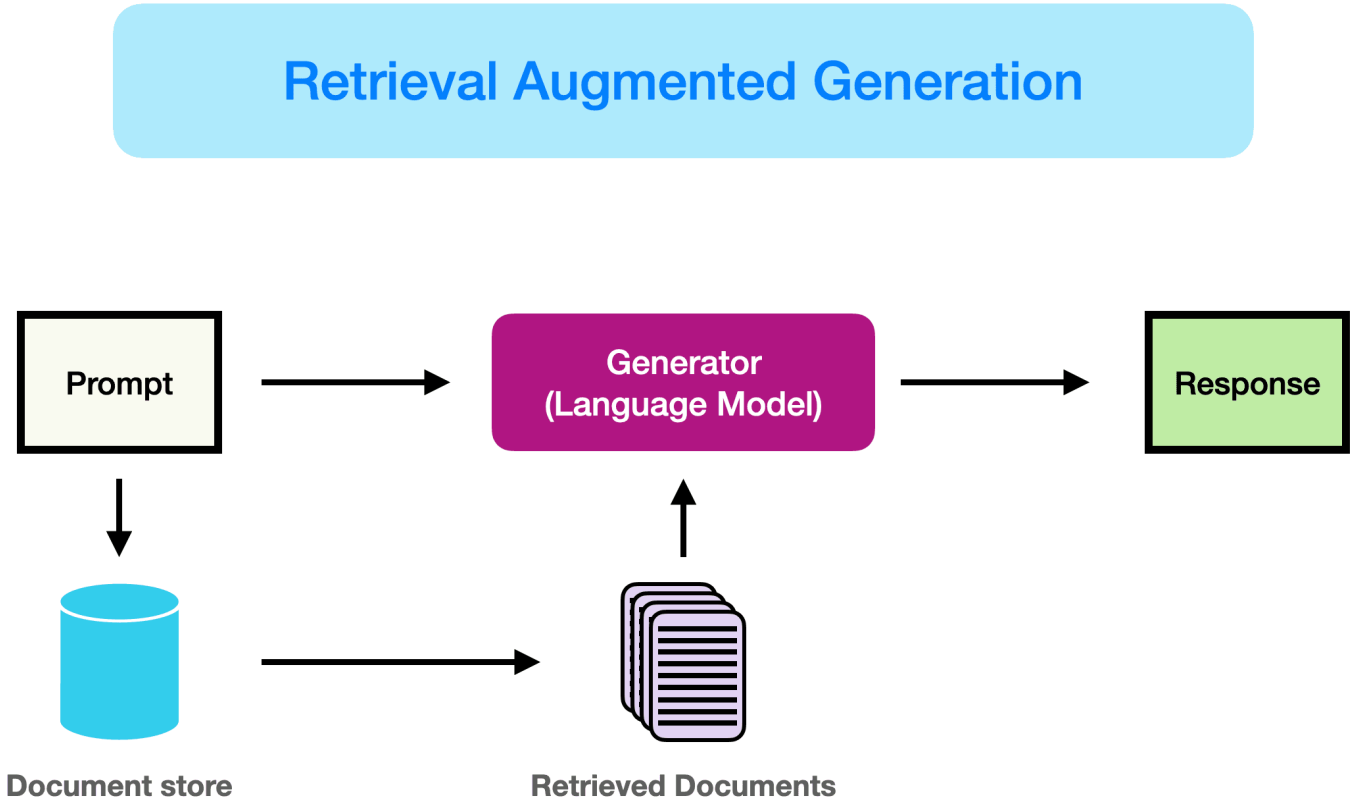
People's Law Library
of Maryland

Gen AI and Legal Research



[Prompt Engineering Guide]

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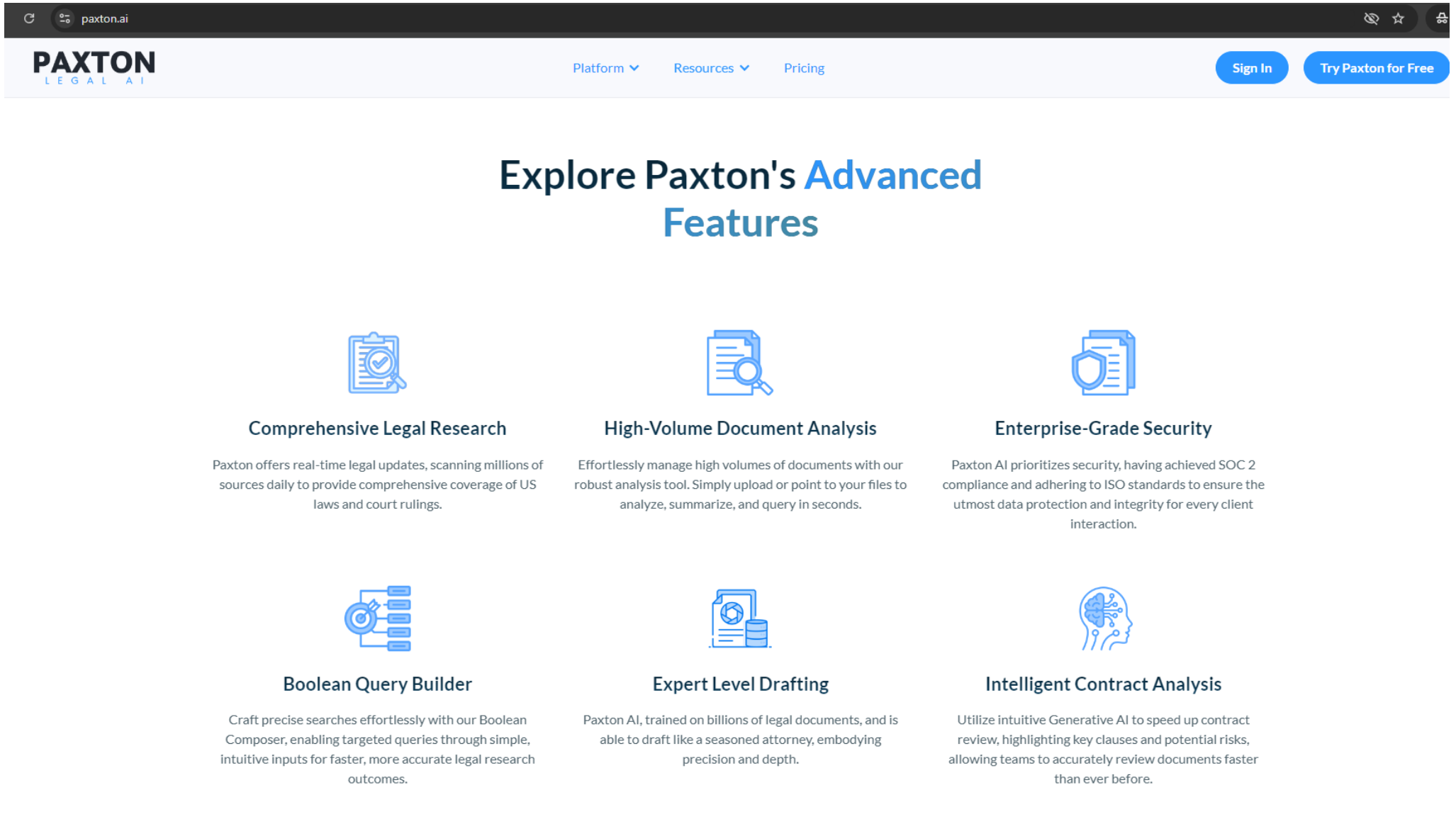
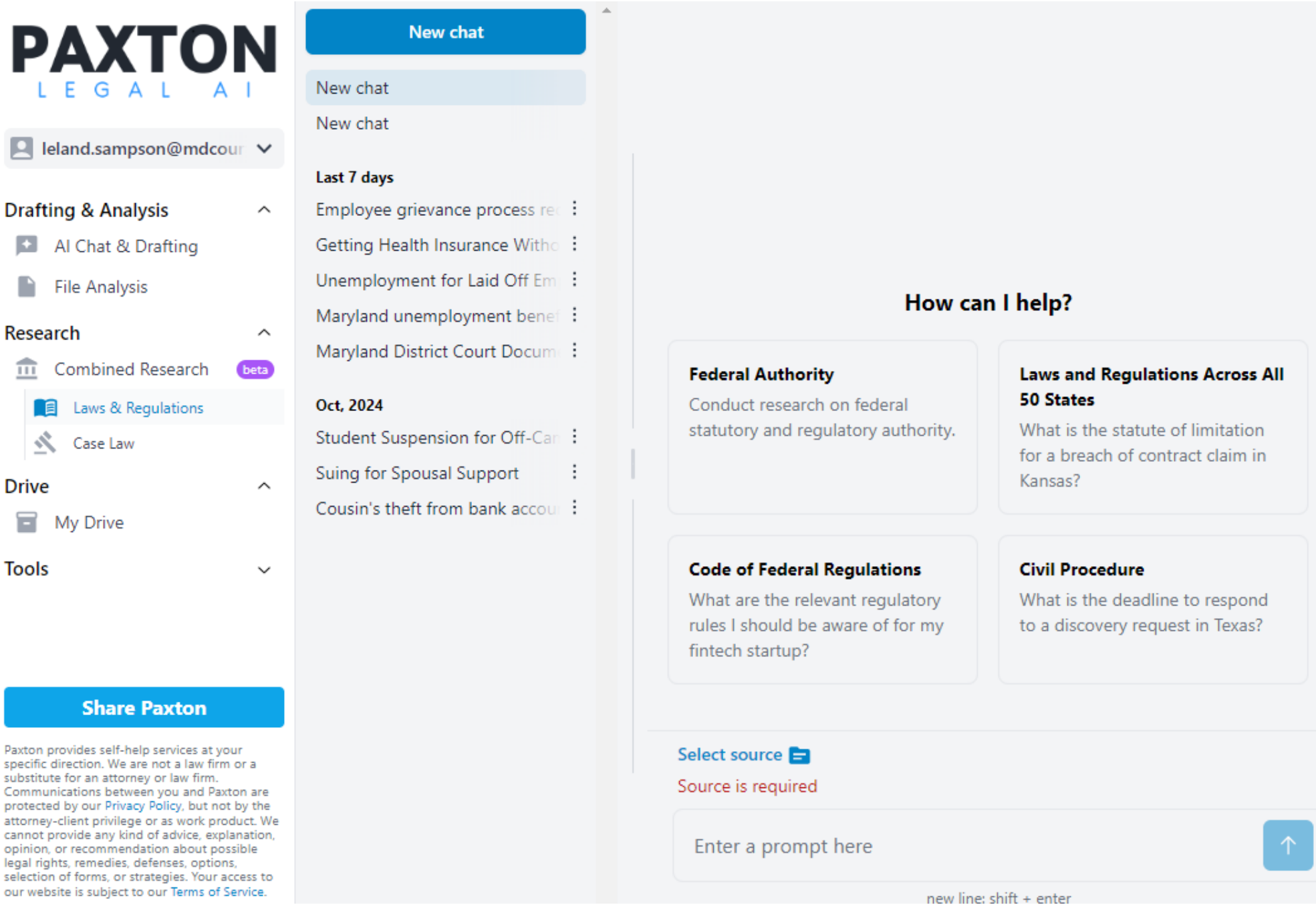
Paxton.ai – legal research tool



Paxton.ai


PAXTON
LEGAL AI
leland.sampson@mdcour
Drafting & Analysis
AI Chat & Drafting
File Analysis
Research
Combined Research
beta
Laws & Regulations
Case Law
Drive
My Drive
Tools
Share Paxton
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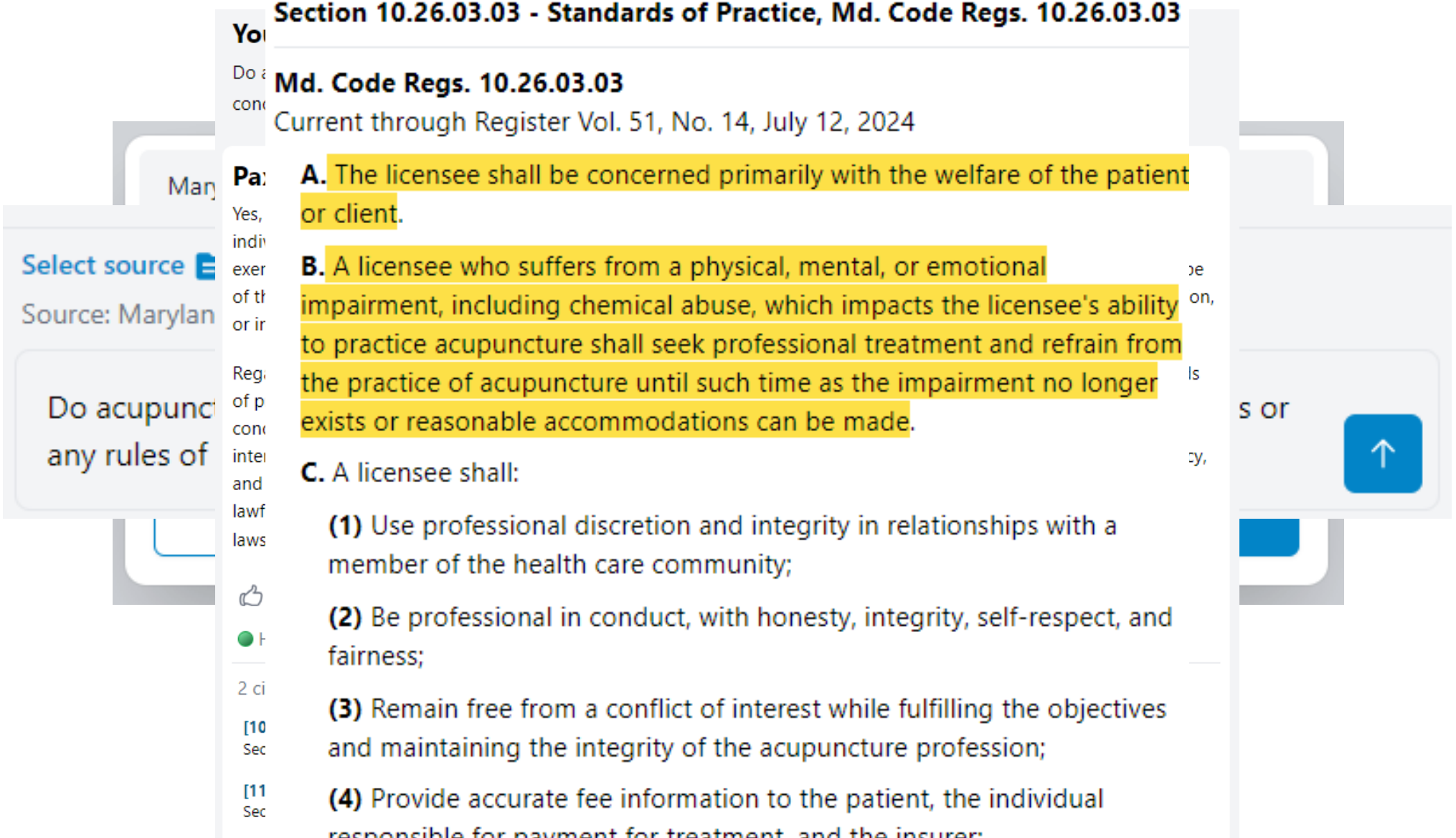
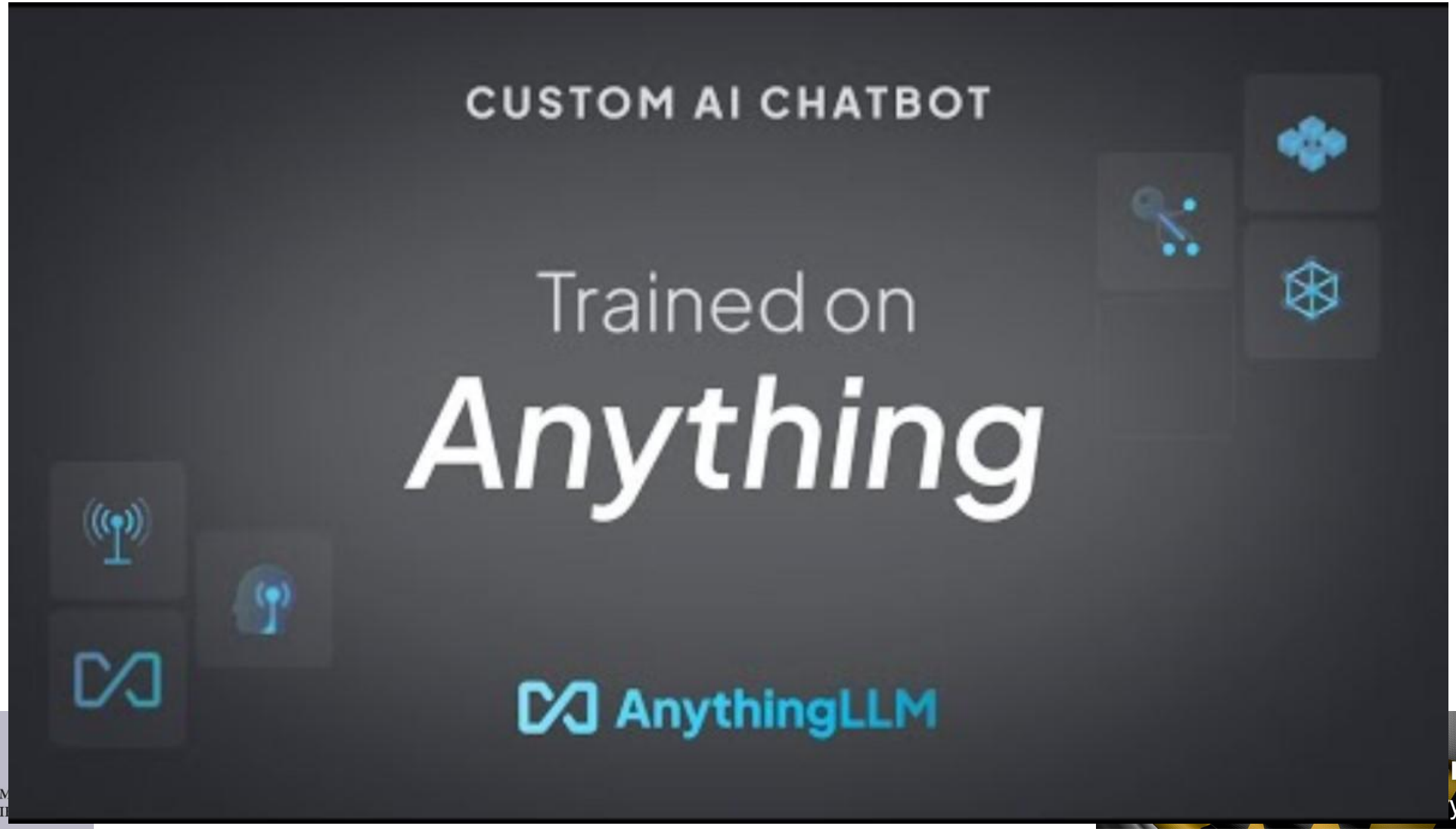
New chat
New chat
New chat
Last 7 days
Employee grievance process re
Getting Health Insurance Witho
Unemployment for Laid Off Em
Maryland unemployment benef
Maryland District Court Docum
Oct, 2024
Student Suspension for Off-Car
Suing for Spousal Support
Cousin's theft from bank accou
How can I help?
Federal Authority
Conduct research on federal statutory and regulatory authority.
Laws and Regulations Across All 50 States
What is the statute of limitation for a breach of contract claim in Kansas?
Code of Federal Regulations
What are the relevant regulatory rules I should be aware of for my fintech startup?
Civil Procedure
What is the deadline to respond to a discovery request in Texas?
Select source
Source is required
Enter a prompt here
new line: shift + enter

Paxton.ai - legal research



Anything LLM



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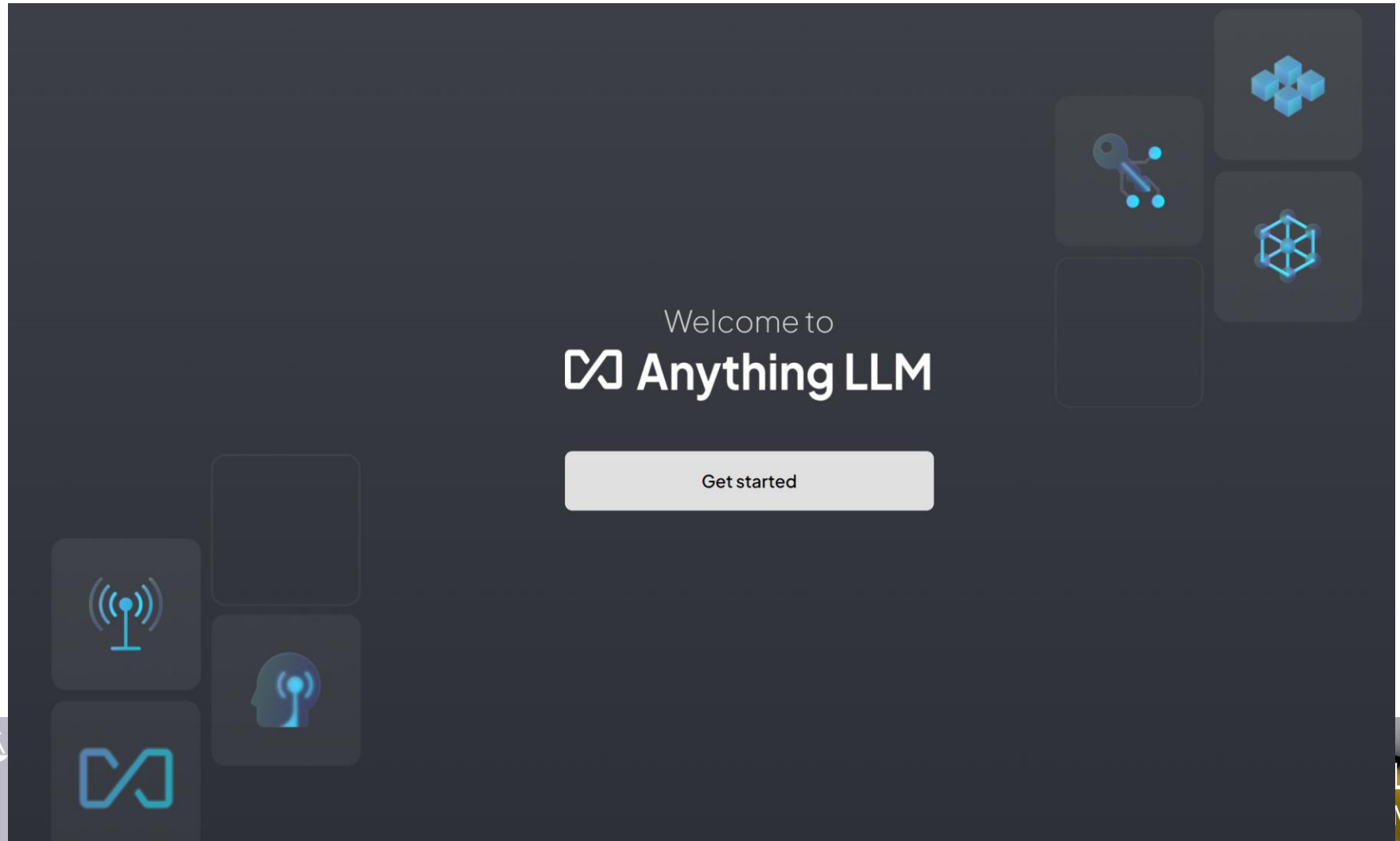
Anything LLM



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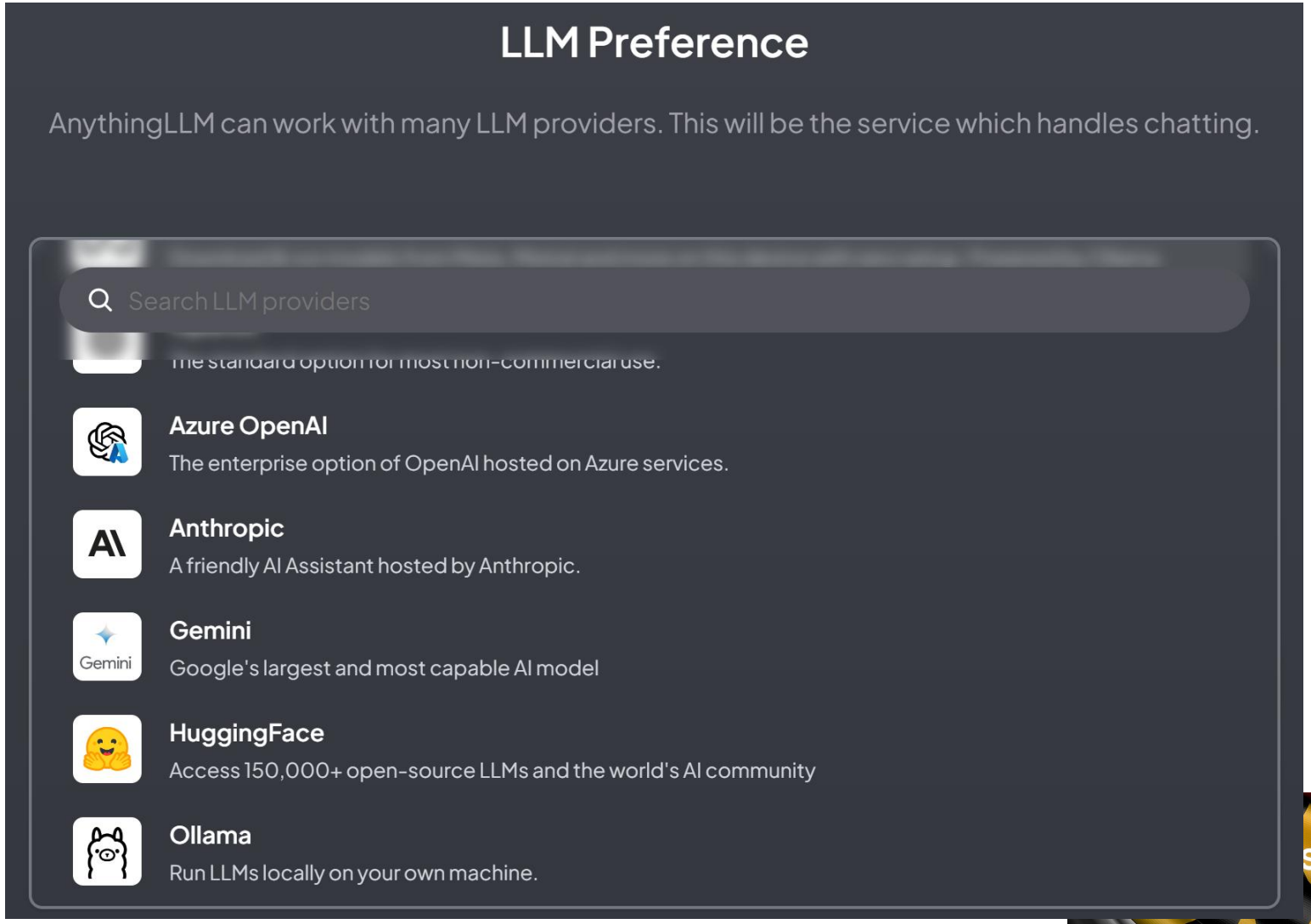

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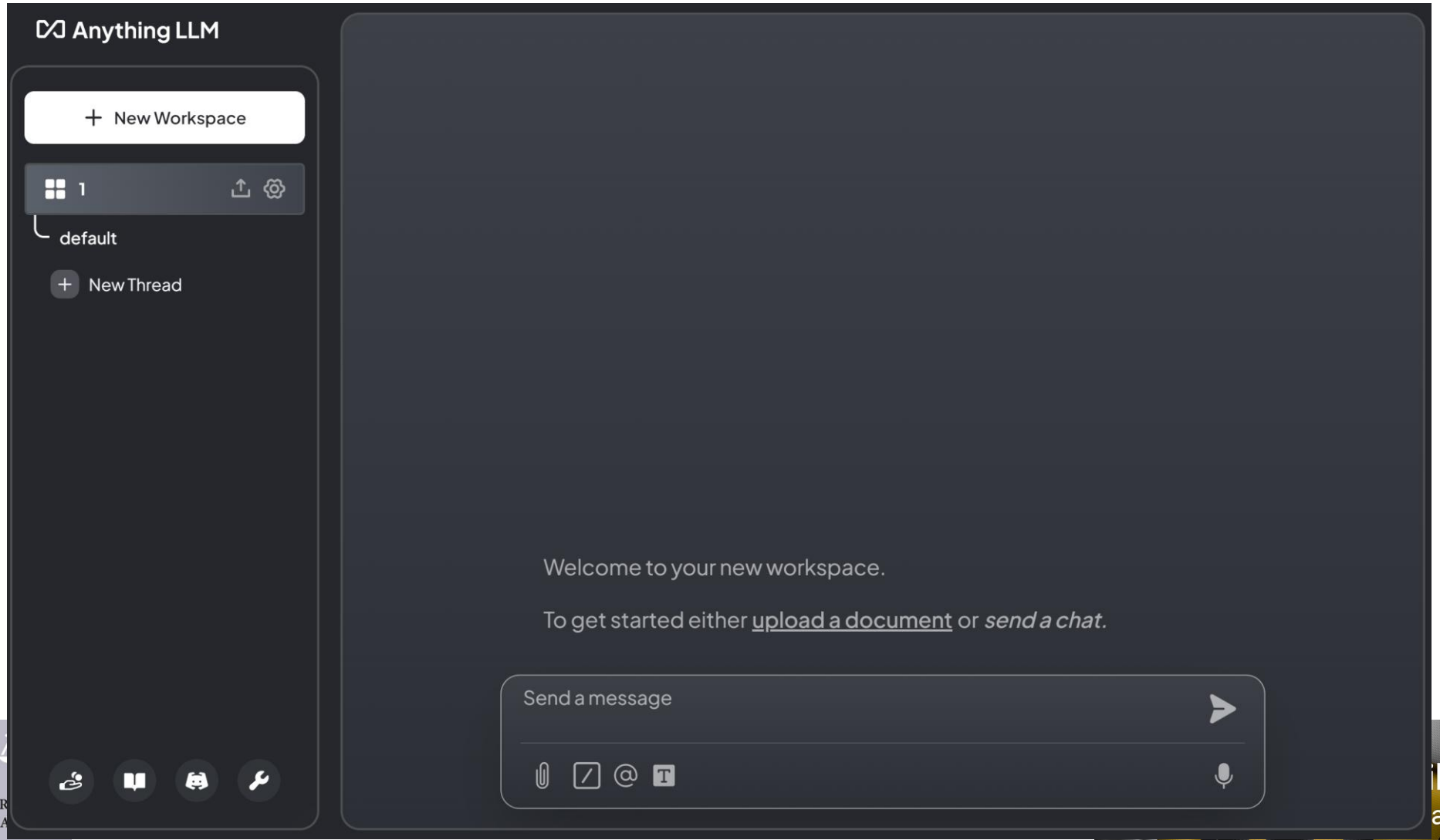

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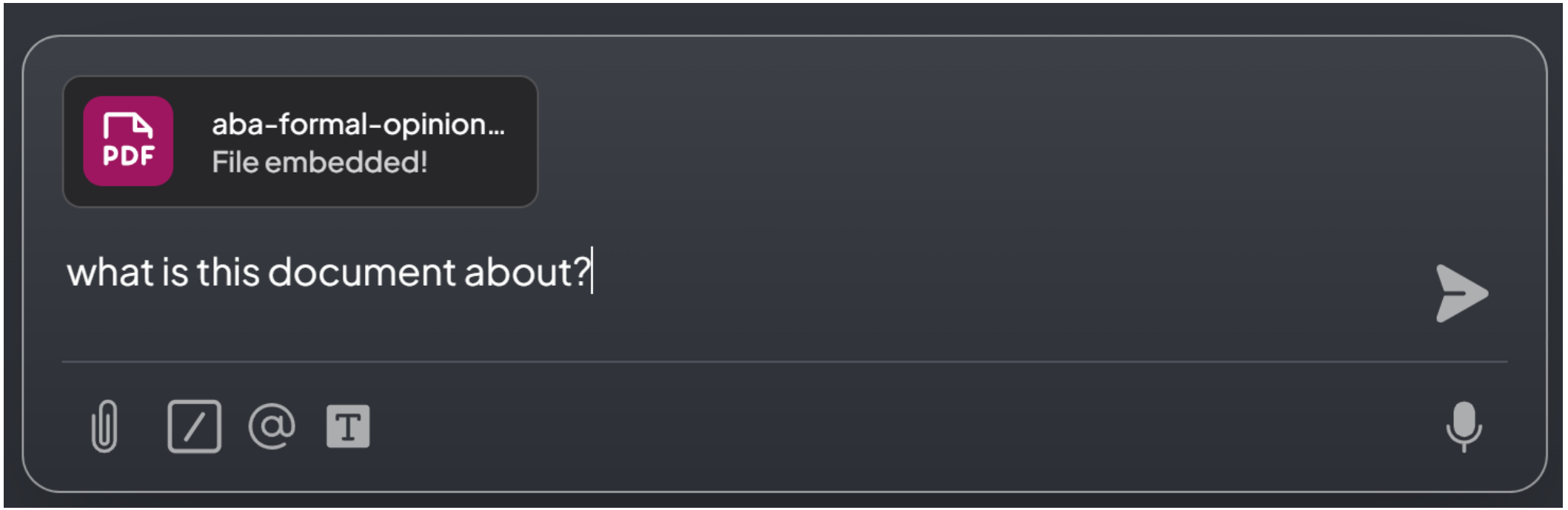
Anything LLM



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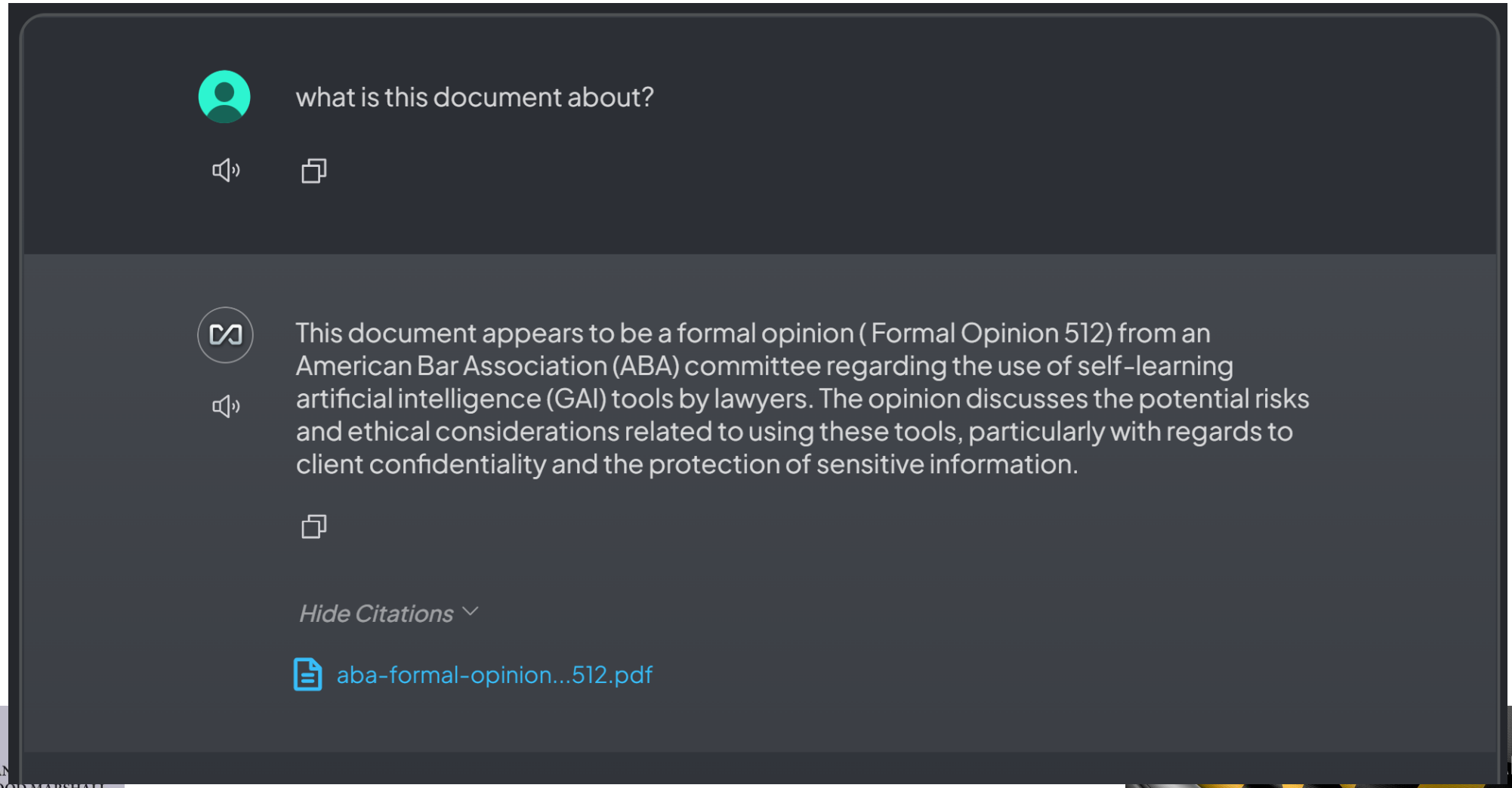

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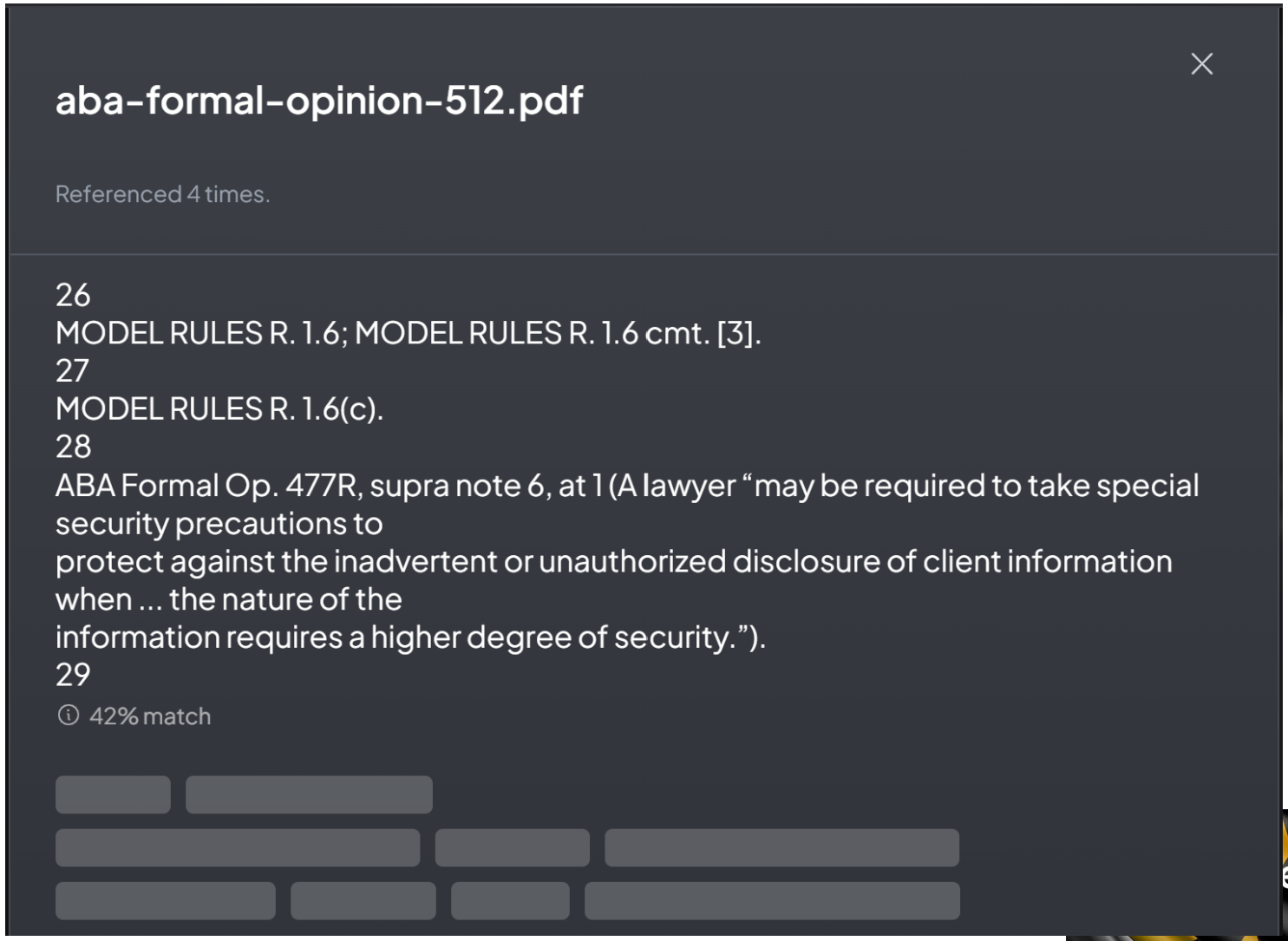

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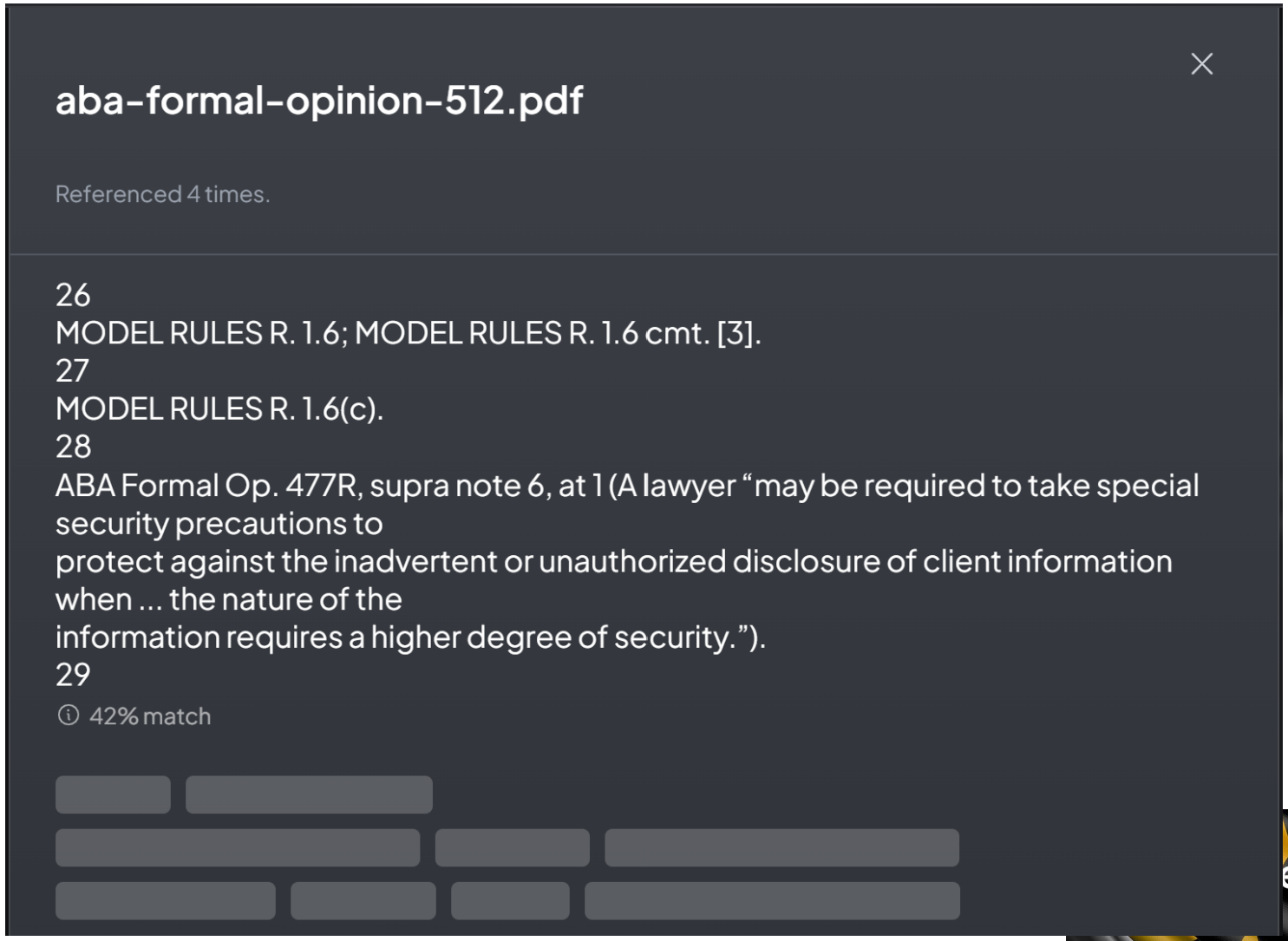

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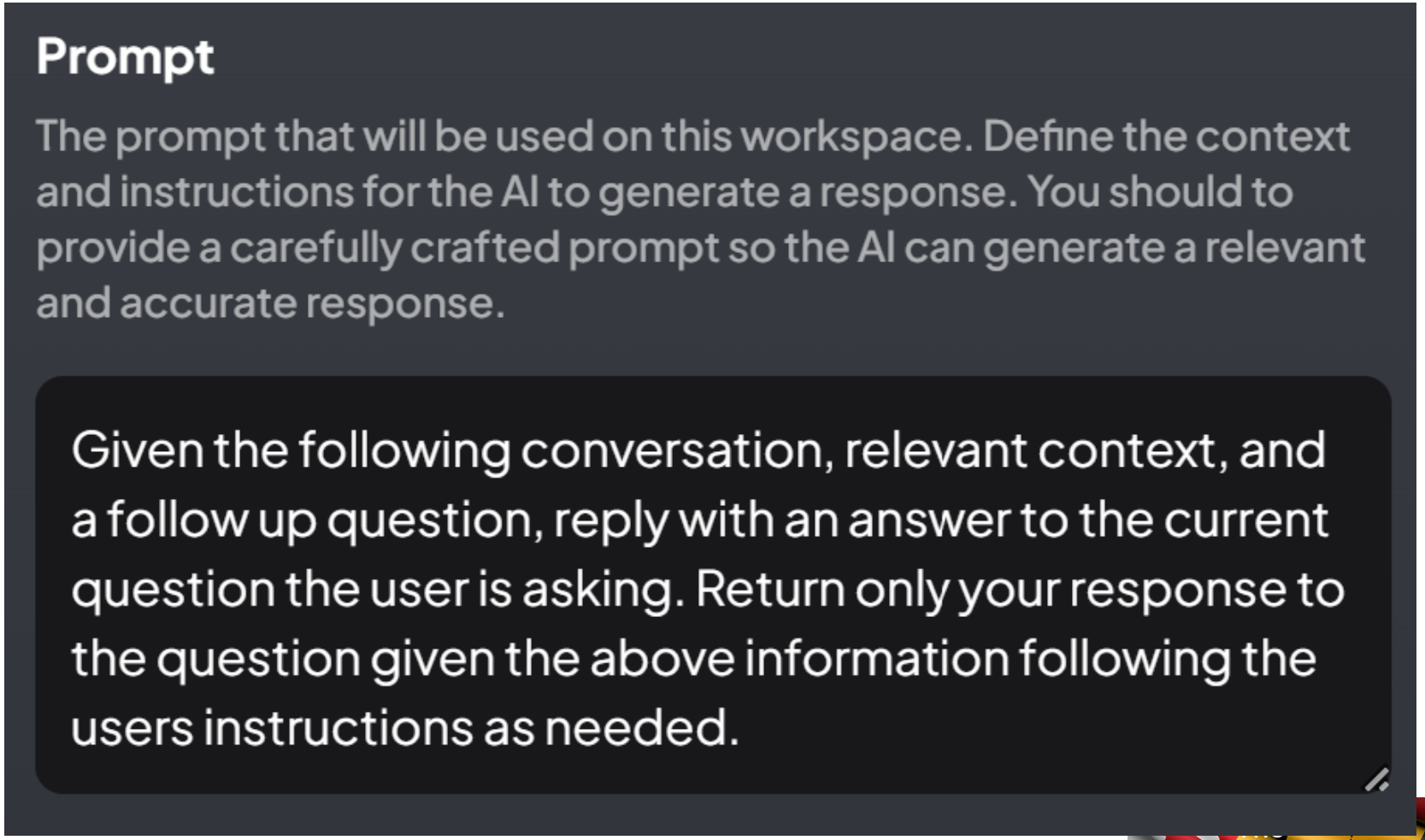

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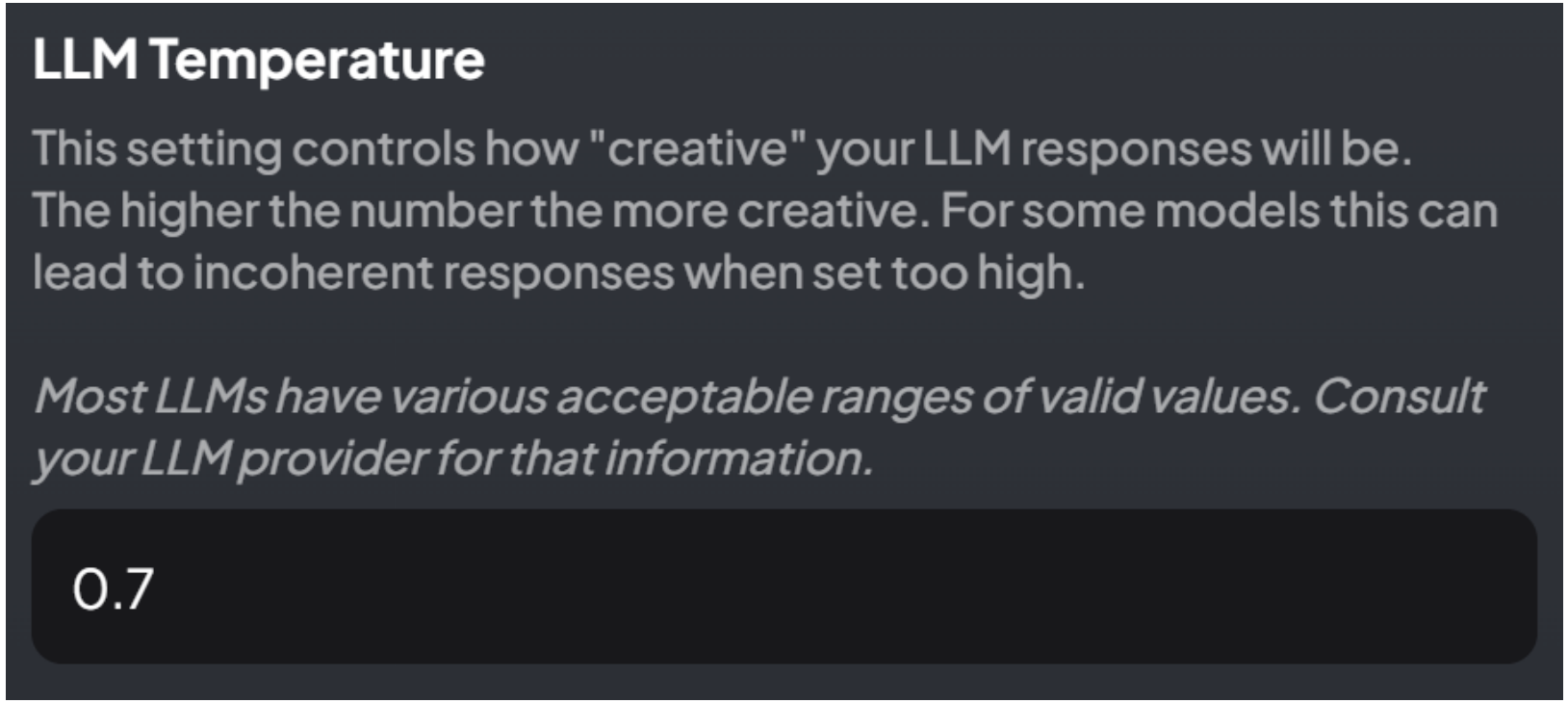
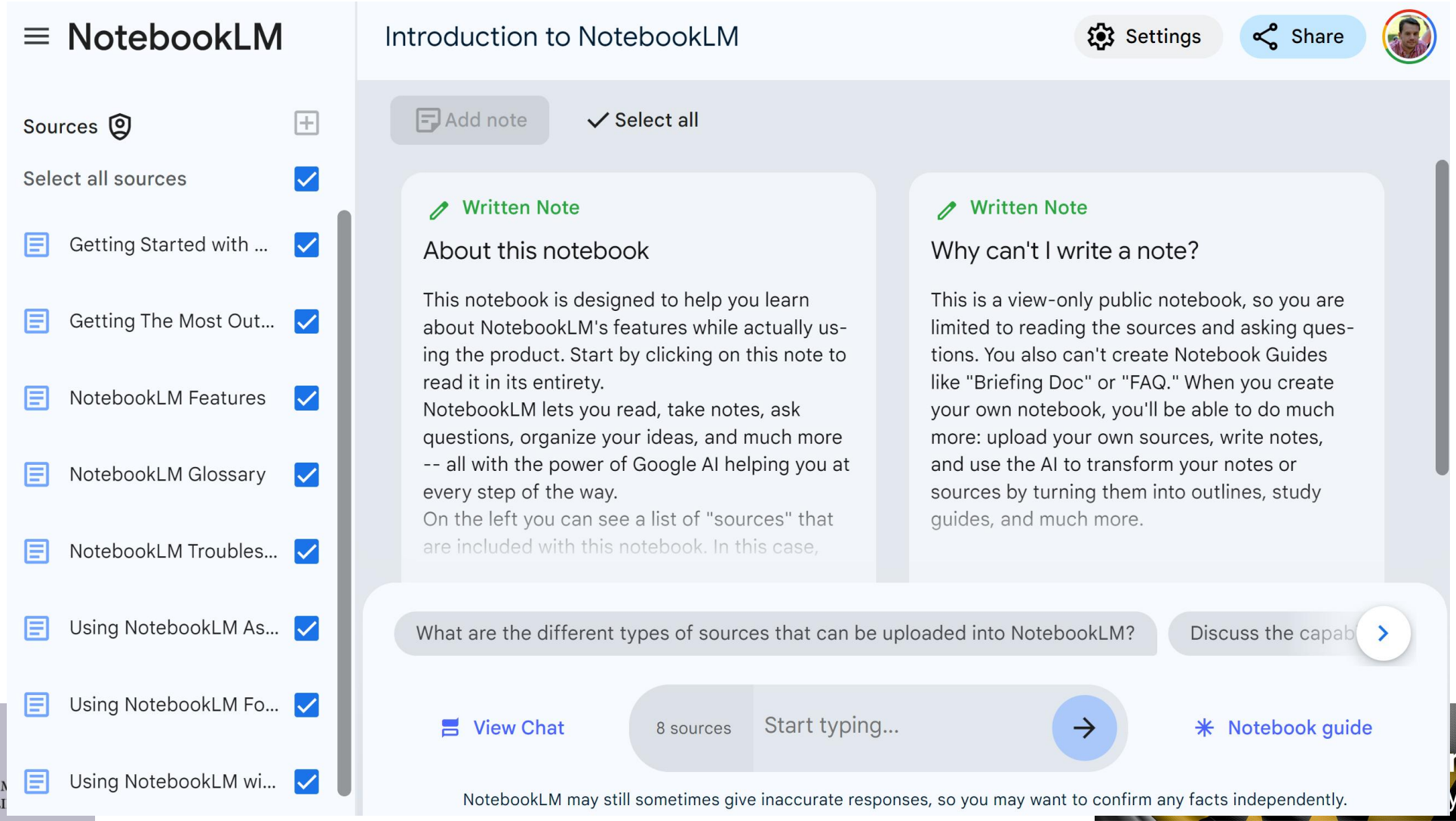


Anything LLM Alternative: Google NotebookLM



Gen AI – advanced topics

- Running a local LLM – AnythingLLM or GPT4All
- Hosted RAG – Google NotebookLM
- Skill building with a LLMs – create custom apps

Thank you!

Leland Sampson

https://sampson.info

leland.sampson@mdcourts.gov

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